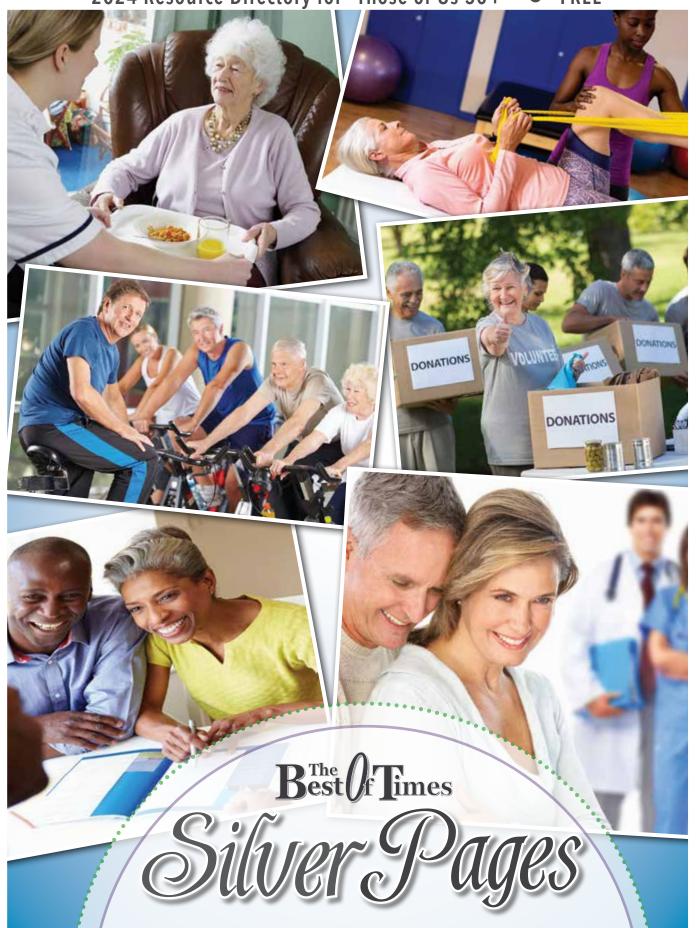
2024 Resource Directory for "Those of Us 50+" ● FREE





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# Silver Pages



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## **Advertisers**

Please support and thank the businesses and organizations that care enough about "those of us 50+" to make this priceless resource directory possible. Their listings within are in red bold face.

AARP Louisiana

**AC Duct Cleaners** 

Aetna

**Always Best Care** 

Arthritis and Rheumatology Clinic

**Balentine Ambulance Service** 

Carter Federal Credit Union

Centerwell - Senior Primary Care

Centuries Memorial & Hill Crest Memorial

Dr. Jason P. Calligas, ENT physician

Forest Park Funeral Homes & **Cemeteries** 

**Highland Place of Shreveport** Humana

Kyle A. Moore, Elder Law Attorney

Louisiana Senior Medical Patrol

Ochsner LSU Health

Rose-Neath Funeral Homes & **Cemeteries** 

> Snell's Orthotics and **Prosthetics**

> > Southern Hills Healthcare & Rehabilitation

The Blake at Bossier City

The Oaks of Louisiana

Willis Knighton Eye Institute

Willis Knighton Health

#### Aging Resources

Agencies – Louisiana Governor's Office of Elderly **Affairs** 

225-342-7100

#### www.goea.louisiana.gov

- ADRC and SenioRx Program - assistance with prescription medication for seniors on limited income 877-340-9100
- Elderly Protective Services - claims of abuse or neglect of senior citizens. 833-577-6532
- Long Term Care Ombudsman Program complaints of residents at long-term care facilities. 866-632-0922

#### Louisiana Dept. of Children and Family Services 225-219-9415 800-256-4650 www.dss.louisiana.gov

- Disability Determination Program - to make eligibility determinations for Supplemental Security Income. 800-256-2266
- Food Stamp Program to receive food allowance to improve health and well being by raising levels of nutrition among low-income households. 318-676-7600
- Kinship Care Subsidy Program - to provide assistance to non-parental custodians of children, including elderly caretakers. It also provides cash assistance for each eligible child who resides with a qualified relative other than a parent. 888-524-3578

#### Louisiana Department of Office of Aging and Adult Services Office of Louisiana Medicaid www.ldh.la.gov www.ldh.la.gov/oaas

Aging and Adult Services General Info: 866-758-5035

- Case Management complaints: 800-660-0488
- Medicaid Information Hotline: 888-342-6207
- Medicaid Fraud & Abuse reporting: 800-488-2917
- Home Health Services complaints: 800-327-3419
- Hospital complaints: 866-280-7737
- Nursing home complaints: 888-810-1819
- OAAS Support Coordination complaints: 866-758-5035
- Service Provider complaints: 800-660-0488
  - Programs
- Adult Day Health Care Waiver Program - a nonresidential program that can be an alternative to nursing home care for people who do not need care 24 hours a day, 7 days a week. The program provides older adults, and adults with disabilities, an opportunity to receive medical, health and social services in a supportive structured environment. 877-456-1146
- Community Choices Medicaid Waiver Program -Home and community-based care to a limited number of elders, or adults with disabilities who are at risk for institutionalization and who meet financial and medical eligibility. Services include: Support Coordination, Transition Intensive Support Coordination, Personal Assistance with ADLs and IADLs, **Environmental Accessibility** Adaptation, Transition Service, Personal Emergency Response System, and Home Delivered Meals. For information, call 877-456-1146
- Community Healthways - Links residents with a health worker who can provide help with secure housing, obtaining transportation, finding a job; paying

- for utilities; getting food; getting counseling services, furthering one's education, smoking cessation programs, substance abuse help; obtaining diapers for babies; and obtaining health education on illnesses. Call 318-747-7317 or 318-676-7684
- Healthy Louisiana Health care delivery system for Louisiana Medicaid and LaChip recipients in either a "prepaid plan" or a "shared savings plan". Call for information and eligibility 855-229-6848 or visit https://www.myplan.healthy. la.gov (Medicaid Information Hotline: 888-342-6207 and Service Provider Agencies complaints: 800-660-0488). Current Healthy Louisiana plans are:
  - ◆Aetna Better Health (855-242-0802) aetnabetterhealth.com/ louisiana
  - ◆AmeriHealth Caritas (888-756-0004) amerihealthcaritasla.com
  - ◆Healthy Blue (844-521-6941) myhealthybluela.com
  - ◆Humana Healthy Horizons in Louisiana (800-448-3810)www.humana.com/ healthylouisiana
  - ◆Louisiana Healthcare Connections (866-595-8133) www.louisianahealthconnect.com
  - ◆UnitedHealthcare (866-675-1607) uhcommunityplan.com
- Home Health Services - Part-time or intermittent skilled nursing services, home health aide services, physical therapy and supplies appropriate for use in the home for a homebound person meeting home health criteria for Medicaid patients. 800-327-

- 3419 (Home Health Services complaints: 800-327-3419)
- Hospice Services Dually eligible Medicare and Medicaid residents of nursing facilities who are terminally ill are eligible for Medicaid payment of room and board when they elect the hospice option under Medicare. 800-327-3419
- Long Term-Personal Care Services (LT-PCS) - All Medicaid recipients age 65 or older, or age 21 with disabilities (meeting SSA disability criteria), meet medical standards for admission to nursing facility, and be able to participate in care and direct services provided. Covered services include basic personal care, assistance with ADLs, and other services limited to 32 hours a week. Applicant must require at least limited assistance with at least one ADL. 877-456-1146.
- Long Term Residential Care – When a person is in a nursing facility, it may be covered by Medicaid. For information, 877-456-1146 (Nursing home complaints: 888-810-1819)
- Medicaid Public insurance program that reimburses health care services provided to lower income elderly, disabled and children. Community-CARE - a comprehensive health care delivery system that links Medicaid recipients to a primary care provider. 888-342-6207
- Medical Transportation for Medicaid recipients - Persons who are covered under a Medicaid managed care plan should contact their call centers as follows in order to arrange for needed medical transportation: (Service Provider Agencies complaints: 800-660-0488)

- ◆Aetna Better Health (877-917-4150)
- ◆AmeriHealth Caritas (888-913-0364)
- ◆Healthy Blue (866-430-1101)
- ♦ Humana Healthy Horizons in Louisiana (844-613-1638)
- ♦Louisiana Healthcare Connections (855-369-3723)
- ♦ United Healthcare Community Plan (866-726-1472)
- Medicare Savings Program – Louisiana Medicaid may help pay part of medical costs including Medicare premiums and other out-of-pocket expenses, 888-544-7996
- Non-Emergency Transportation - For any Medicaid recipient that lacks transportation to access non emergency medical care, please call 855-325-7626.
- PACE (Program for All-Inclusive Care for the Elderly - This program coordinates and provides all needed preventive, primary, acute and long-term care services so that older people can continue living in the community. The emphasis is on enabling senior citizens to remain in their communities while enhancing their quality of life. 877-456-1146
- Permanent Supportive Housing - helps people with the most severe and complex disabilities live successfully in the community by combining individualized communitybased services with affordable rental housing. 844-698-9075
- State Personal Assistance Services Program - provides personal assistance services to people with significant disabilities to assist them with activities of daily living. 866-966-6260

 Traumatic Head and Spinal Cord Injury Trust Fund Program – provides services in a flexible, individualized manner to Louisiana citizens with traumatic head or spinal cord injuries. The program enables individuals to return to a reasonable level of functioning and independent living in their communities. 888-891-9441

#### Louisiana Department of Health - Office of Behavioral Health

- Acute Care Psychiatric Units - Psychiatric, psychosocial & medical services in compliance with all licensing & accreditation standards to meet needs of adults who need an inpatient setting. 866-310-7977
- Addictive Disorder Services - Treatment for people suffering from addictions, as well as support for their families and friends.
- Compulsive Gambling Hotline: 877-770-7867 or Alcohol/Drug Hotline: 877-664-2248.
- Community Mental Health Centers - Outpatient mental health services provided through network of licensed community mental health centers and their satellite clinics. 866-310-7977
- Crisis Management Services - Care services, telephone counseling, referrals, face-to-face screening and assessment, community housing for stabilization, crisis respite and access to inpatient care. 866-310-7977
- Specialized Inpatient Services - State psychiatric hospitals which provide health evaluation, treatment, and rehab services to adults with severe and persistent mental disorders. 225-342-9500 or 225-342-2540.

#### Louisiana Department of Insurance 1-800-259-5300, option 2 www.ldi.la.gov

■ The Senior Health Insurance Information Program (SHIIP) helps Medicare beneficiaries better understand their coverage options and benefits. SHIIP provides free unbiased guidance via telephone or in a face-to-face interactive setting. Senior health counselors provide a better understanding of the four parts of Medicare: Medicare A, B, C & D. This will also encompass your health insurance options, including Medicare Supplement (Medigap), prescription drug coverage and Medicare Advantage plans. SHIIP counselors are also trained to help you apply for Medicare, understand claims and appeals, how to reduce cost through the Medicare Savings Program (MSP) and Low-Income Subsidy Assistance (LIS) programs. 800-259-5300

#### Louisiana Department of Motor Vehicles 225-925-6146 318-676-5858 (Shreveport) www.dps.louisiana.gov

- Discounted Rates for Driver's License Renewal -Ages 70 and above, there is no late fee for an expired license
- State ID Card For persons Ages 60 and older, there is no charge for this ID card, never expires and no charge for duplicates and replacements. Severely handicapped can renew Mobility Impaired placards by proxy.

#### Louisiana Department of Revenue 225-219-0102 www.rev.louisiana.gov

■ Ongoing Taxpayer
Assistance Program - Individual income tax provides that

\$6000 of annual retirement income received by an individual 65+ shall be exempt from state income tax. Annual retirement income is defined as pension and annuity income, which is included in tax table income. Certain federal, state, and other retirement benefits may be excluded from Louisiana taxable income.

#### Louisiana Department of Veteran Affairs 225-922-0500 800-432-8982 www.vetaffairs.la.gov

■ LDVA provides a variety of services -- professional counseling services, nursing and domiciliary care, health care, education, disability benefits, long term care, and bzurial honors to all eligible veterans and their family members.

#### Louisiana Department of Wildlife & Fisheries 225-765-2800 800-256-2749 www.wlf.louisiana.gov

Fishing and Hunting Licenses - Residents 60 years of age or older can obtain a fishing and hunting license for reduced fee. A federal stamp is needed to hunt ducks. Disabled veterans, national guard members, those with disabilities, or physically challenged persons, can obtain licenses at reduced fees.

#### Louisiana Development Disabilities Council 225-342-6804 800-450-8108 www.laddc.org

Advocacy for persons with developmental disabilities -- the Council's mission is to increase independence, self-determination, productivity, integration, and inclusion for Louisianans with developmen-

tal disabilities by engaging in advocacy, capacity building, and systems change.

#### Louisiana Housing Finance Agency 225-763-8700 888-454-2001

www.lhfa.louisiana.gov

Low Income Assistance
Program - Lessens burden of
heating and cooling expenses
by making payments to energy
companies and provides housing assistance on behalf of
eligible households. 318-6983600 or 318-227-9655

■ Weatherization Assistance Program - Weatherizes homes to improve heating and cooling efficiency. Reduces energy costs and improves the household comfort level. 318-861-4808

#### Louisiana Office of Attorney General 225-326-6079 800-351-4889 (Consumer Protection Hotline) www.ag.louisiana.gov

Provides legal services to the state in the areas of consumer protection and environmental law, insurance receivership, and fair housing.

#### Louisiana Office of Financial Institutions (OFI); Securities Division -Investment Fraud 225-925-4512 www.ofi.la.gov/

#### SecuritiesInvestorEd.htm

■ Investment Fraud Info -- Offers speakers for groups on investment fraud schemes and fraudulent sales practices used in securities fraud. Provides confidential background checks upon written request on investment professionals who are legally registered to sell securities in Louisiana, including out-of-state solicitors. Can verify a security to

be purchased is legally registered to be sold in Louisiana or to verify that the security is legally exempt from being registered. An individual can also register a confidential complaint about securities fraud.

#### Louisiana Office of State Parks 225-342-8111 888-677-1400 www.lastateparks.com

Golden Age Passport --provides a 50% discount on camping fees at Louisiana State Parks. Entrance fees to most Louisiana State Parks is FREE for persons 62+ and older and for disabled veterans with a state park permit. 888-677-1400

#### Louisiana Rehabilitation Services 225-925-4131; 800-737-2958

## www.dss.louisiana.gov Newsline and Infor

- Newsline and Information Service for the Blind -- provides access to national and local newspapers through the phone line, and operates Project COPE. 800-737-2958
- The Commission for the Deaf --- ensures that LA's public and private services are accessible to deaf, deaf-blind, hard of hearing, and the speech impaired. 800-737-2958

#### Louisiana Workforce Commission 225-342-3111; 866-783-5567 www.laworks.net

■ Work programs -- provides assistance regarding career solutions, licensing guidelines, workers' compensation, unemployment benefits, job training, job location, labor laws, and Veterans information.

#### Volunteer Louisiana 225-342-2038 www.volunteerlouisiana.gov www.seniorcorps.org

■ Helps communities find volunteers over the age of 55 to be part of various programs throughout the state, including Foster Grandparent Program, Senior Companion Program, RSVP, and others.

#### **Agencies - National AARP** 888-687-2277 www.aarp.org

A national non-profit organization that advocates for those age 50 and older, providing a range of benefits, services, and information.

#### **Administration on Aging** 202-401-4634 www.aoa.gov

Policy, development, planning, and delivery of supportive home and community-based services seniors and caregivers.

#### American Association of **Poison Control** 800-222-1222 www.aapcc.org/ get-poison-help

Available 24/7 to answer questions about poisons.

#### American Bar Association Commission on Law & Aging

800-285-2221

www.abanet.org/aging Responds to law-related

needs of older people. Makes referrals and maintains a listing of legal aid offices where older people can get free or low-cost legal assistance.

#### **American Seniors** Association 800-951-0017 www.americanseniors.org

A national non-profit

association for offering information and discounts for its senior members.

#### **Association of Mature** American Citizens 888-262-2006 www.amac.us

A national non-profit association for seniors/boomers offering information and discounts for members.

#### Centers for Medicare and Medicaid 877-262-2323 800-633-4227 (Medicare) www.medicare.gov www.healthcare.gov

Agency within US Dept. of Health and Human Services responsible for Medicare, HIPAA, and CLIA in partnership with state governments to administer Medicaid.

#### **Eldercare Locator** 800-677-1116 www.eldercare.gov

Nationwide assistance helping elderly and caregivers locate resources.

#### **MEDLINE Plus** www.medlineplus.gov

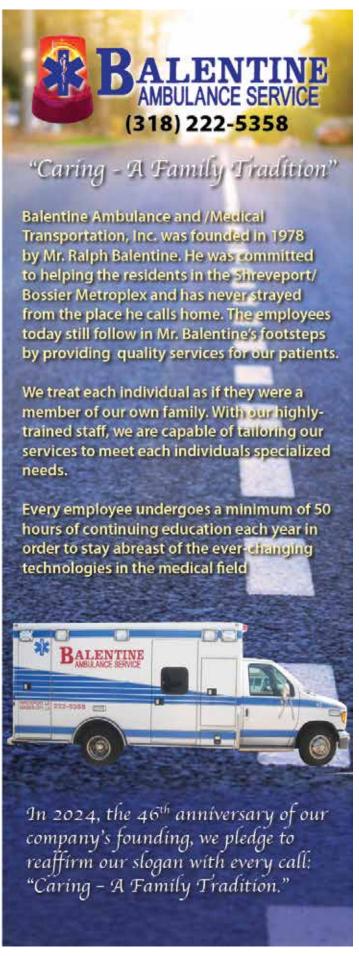
Up-to-date health care information from the National Library of Medicine.

**National Eating Disorders** Association (NEDA) 800-931-2237 nationaleatingdisorders.org

#### **National Family Caregivers** Association DBA **Caregiver Action Network** 202-454-3970

#### www.caregiveraction.org

Grass roots organization providing advocacy, support, and info for family who care for chronically ill, older, or disabled relatives.



#### National Institute on Aging 800-222-2225 www.nia.nih.gov

Research on aging processes, disease and the special problems and needs of older people.

#### **National Suicide Prevention** - Call 988 www.988lifeline.org

Provides 24/7 free and confidential support for people in distress to prevent suicide

#### RAINN - National Sexual **Assault Hotline** 800-656-4673 www.rainn.org

Addresses sexual violence and networks with other providers for individual assistance.

#### **RxAssist Program** www.RxAssist.org

National database to find

free medications through drug companies' patient assistance programs.

#### Social Security Administration 800-772-1213 www.ssa.gov

A social insurance program consisting of retirement benefits, survivors' benefits, disability insurance, & supplemental security income.

#### The National Parks and Federal Recreational Lands

888-275-8747 www.usgs.gov

Senior Pass Program is available to US citizens who are 62 years of age or older and can be used at Federal recreation sites across the nation.

#### **Councils on Aging**

Caddo Council on Aging 1700 Buckner Street, Ste 151 Shreveport, LA 71101 318-676-7900 Ext 239 www.caddocoa.org

- Assistance and information - Call 318.676.7900 for info, services and resources. View resource directory at caddocouncilonaging.org.
- Aging & Disability Resource Center of Northwest LA - Serving seniors & disabled adults in Bienville, Bossier, Caddo, Claiborne, DeSoto, Red River, Natchitoches, Sabine, and Webster Parishes.
- Assist with applications for programs to assist with Medicare costs, including Low Income Subsidy and Medicare Saving Programs and QMB Medicaid. 1.800.256.3003 or 318,676,7900
  - Caregiver Respite Short-

- term temporary relief care is provided for caregivers so that they may have a break from senior care.
- Congregate Meals Activities and lunch,
- A.B. Palmer Community Center, 547 E. 79th St., Shreveport. 673-5336. Monday - Friday 9 am - 1 pm. Lunch @ 11:00
- Airport Park Community Center, 6500 Kennedy Dr., Shreveport. 673-7803. Monday - Friday 9 am - 1 pm. Lunch @ 11 am.
- Bilberry Park Community Center, - 1902 Alabama Ave, Shreveport 673-5345. Monday - Friday 9am - 1 pm. Lunch @11 am
- Cockrell Community Center, 4109 Pines Road, Shreveport. 629-4185. Monday - Friday 10 am - 12 noon. Lunch @ 10:30 am.
  - David Raines Com-



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KYLE A. MOORE



VICKIE T. RECH CLIENT CARE COORDINATOR CERTIFIED MEDICAID PLANNER<sup>1M</sup>

9105 Ellerbe Road, Ste. A100, Shreveport, LA 71106 | www.weems-law.com | 318.222.2100

- munity Center, 2920 Round Grove Lane, Shreveport. 673-5342. Monday – Friday 9 am - 1 pm. Lunch at 11:30 am. Transportation available on a limited basis. Call for more information.
- Hattie Perry Community Center, 4300 Ledbetter, Shreveport. 673-7810. Monday – Friday 9 am – 12 pm. Lunch @ 11:00 am.
- Mamie Hicks Community Center, 200 Mayfair Dr, Shreveport. 673-6416. Monday - Friday 10 – 12 pm. Lunch served @ 11 am
- Martin Luther King Community Center, 1341 Russell Road, Shreveport. 670-7671. Monday – Friday 9:30 am - 1:30 pm. Lunch @ 11:30 am. Transportation available on a limited basis. Call for info.
- New Hill, 8725 Springridge Texas-Line Rd, Keithville. 925-0529. Thursday 9 am - 12 noon. Lunch @ 11:00 am.
- Oil City Community Center, 110 Furman St., Oil City. Monday & Friday - 9 am - 12:30 pm. Lunch @ noon
- Southern Hills Community Center/Senior Center, 1002 Bert Kouns Industrial Loop, Shreveport. 673-7818. Monday - Friday 10 am - 12:30 pm. Lunch @ 12:00 noon
- Disease Prevention Fall Prevention workshops in the spring and fall.
- Homemaker -A trained worker will perform light household tasks for homebound seniors.
- Legal Services Provide referrals for individual counseling
- Long Term Care Resources & Options - Help navigate complex system of Long-Term Care
  - Medicare Counseling

- Answer Medicare coverage questions & provide Medicare 101 presentations.
- Medicare Part D Application - Assistance finding the best plan through medicare.gov
- Medicine Assistance -Help seniors and disabled adults complete applications to drug companies free or discounted prescriptions.
- Meals on Wheels Deliver 5 meals weekly to homebound seniors unable to shop or cook for themselves. \$10 weekly donation suggested.
- Medical Alert Senior emergency response system provided by Acadian on Call for a monthly fee. System gives immediate access to medical care in case of accidents.
- Nursing Home Ombudsman Advocate, investigate and resolve senior's nursing home complaints. Serving Bienville, Bossier, Caddo, Claiborne, DeSoto, Red River, and Webster Parishes. Call 1.800.256.3003 or 318.676.7900.
- Personal Care A trained attendant will assist with bathing, showering, grooming, dressing, etc. for homebound seniors
- Senior Related Presentations, Speakers, and Activities
- Sheriff's Operation Safeguard - Caddo Parish Sheriff's Office helps reunite persons with Alzheimer's who have become lost. Participants are given a special ID bracelet containing info stored in the Sheriff's Office database. Call 318.681.0870 to register.

Bossier Council on Aging 706 Bearkat Drive Bossier City, LA 71111 318-741-8302 www.bossiercoa.org

■ Caregiver - Support

- services are provided for family caregivers including in-home respite care(sitter) for the caregiver, education for the family, material aid. \$3/per sitter hour suggested.
- Home Delivered Meals Provided for homebound seniors in Bossier parish. \$3/ meal suggested.
- Homemaker light housekeeping for seniors having difficulty maintaining their homes. \$3/visit suggested.
- Legal Services Education on elder legal issues. Counseling for individuals with a local lawyer or by referrals.
- Medicaid & Food Stamp Applications - Application center and assistance filling out the forms. By appointment only.
- Medical Alert Qualify for a discount with a referral from BCOA for a push button necklace or bracelet.
- Outreach Home visits are made to help identify seniors for services.
- Senior Centers throughout Bossier parish
- Bearkat Site (741-8302), 706 Bearkat Dr., Bossier City. Monday through Thursday 7:30 am - 4 pm; Friday 7:30 am - 2:30 pm.
- Benton Site (965-9981), 202 Sibley, Benton, 9AMnoon, Monday - Thursday.
- Haughton Site (470-3821), 201 S. Hazel, Haughton, 9 AM - noon, Monday - Thursday.
- Transportation Wheel-chair accessible vans available to transport seniors to grocery shopping, senior centers & BX (with military ID). \$3 suggested contribution. Medical appointment transportation provided with a \$10/roundtrip charge. Also contracts with Medicaid for referrals.

#### Webster Council on Aging 1482 Sheppard Street Minden, LA 71055 318-371-3056

- Centers include:
- Cotton Valley Senior Center (832-4225), Railroad Ave., Cotton Valley; 8:30 am to 12:30 pm
- Minden Senior Center (371-3056 or 1-800-256-2853), 316 McIntyre St., Minden, LA; 8 am to 4 pm
- Springhill Senior Center (539-2510), 301 West Church St., Springhill; 8 am to 4 pm
- Congregate Meals nutritionally balanced meals for persons 60+ and spouses provided at senior centers, served 5 days a week.
- Family Caregiver Support - support services that provide a temporary break in the tasks of care-giving. For family caregivers who are providing care for an older individual who is determined to be functionally impaired because of inability to perform instrumental functions of daily living without substantial supervision and assistance. Provided to persons caring for a homebound relative 60+, for a relative 60+ caring for a homebound child or grandchild.
- Home-Delivered Meals

  Noon meal delivered to eligible home-bound elderly (illness, disability or while caring for spouse who is), 5 days a week.
- Homemaker services Provided to those meeting specific requirements.
- Information and Assistance Provides the individual with current information on opportunities and services within the community.
- Legal Assistance providing legal advice, counseling, and representation by an attorney. Lectures are scheduled on a quarterly basis.

- Medicaid enrollment center – take initial Medicaid applications
- Medical Alert linking clients with in-home emergency response system.
- Recreation Art, crafts, hobbies, games, and trips.
- Transportation transporting older persons to

and from community facilities and resources. Assisted transportation also provided and must be scheduled weekly in advance.

■ Wellness – designed to support/improve the senior's mental/physical well-being through exercise, physical fitness, and health screening.

Caddo Parish Commission Office:	318-226-6596
<ul> <li>District 1 – Chris Kracman</li> </ul>	318-226-6596
<ul> <li>District 2 – Gregory Young</li> </ul>	318-226-6596
<ul> <li>District 3 – Steven Jackson</li> </ul>	318-226-6596
<ul> <li>District 4 – John-Paul Young</li> </ul>	318-226-6596
• District 5 – Roy Burrell	318-226-6596
<ul> <li>District 6 – Handy Giles, Sr.</li> </ul>	318-226-6596
<ul> <li>District 7 – Stormy Gage Watts</li> </ul>	318-364-0334
<ul> <li>District 8 – Grace Anne Blake</li> </ul>	318-226-6596
<ul> <li>District 9 – John Atkins</li> </ul>	318-226-6596
<ul> <li>District 10 – Ron Cothran</li> </ul>	318-226-6596
<ul> <li>District 11 – Ed Lazarus</li> </ul>	318-426-7554
• District 12 – Kenneth Epperson, Sr.	318-773-2654

Bossier City	uis	•
Mayor Thomas H. Chandler	318-741-8501	
Bossier City Council Office:	318-741-8520	Gove
<ul> <li>At Large- David Montgomery</li> </ul>	318-424-1414	
<ul> <li>At Large – Chris Smith</li> </ul>	318-918-8639	Loui
<ul> <li>District 1 – Brian Hammons</li> </ul>	318-918-8653	•
<ul> <li>District 2 – Jeffery Darby</li> </ul>	318-742-6908	•
<ul> <li>District 3 – Don Williams</li> </ul>	318-747-5320	•
<ul> <li>District 4 – Jeff Free</li> </ul>	318-918-8664	•
<ul> <li>District 5 – Vince Maggio</li> </ul>	318-747-7604	•
Shreveport		•
Mayor Tom Arceneaux	318-673-5050	•
City Council Office:	318-673-5262	•
<ul> <li>District A - Tabatha Taylor</li> </ul>	318-517-4392	
<ul> <li>District B – Gary Brooks</li> </ul>	318-918-0898	Loui
<ul> <li>District C – Jim Taliaferro</li> </ul>	318-455-0920	•
<ul> <li>District D – Grayson Boucher</li> </ul>	318-673-5262	•
<ul> <li>District E – Dr. Alan D. Jackson, Jr.</li> </ul>	318-510-4765	•
<ul> <li>District F – James Green</li> </ul>	318-635-7118	
• District G – Ursula Bowman	318-734-7568	ъ.
Bossier Parish		Presi U.S.
Sheriff Julian C. Whittington	318-965-2203	U.S.
_		U.S.
Bossier Parish Police Jury Office	318-965-2329	
<ul> <li>District 1 – Bob Brotherton</li> </ul>	318-987-3337	
<ul> <li>District 2 – Glenn Benton</li> </ul>	318-949-0851	
<ul> <li>District 3 – Philip Rodgers</li> </ul>	318-990-2145	
<ul> <li>District 4 – John Ed Jorden</li> </ul>	318-326-5508	
<ul> <li>District 5 – Julianna Parks</li> </ul>	318-469-5807	
<ul> <li>District 6 – Chris Marsiglia</li> </ul>	318-469-2123	Alco
<ul> <li>District 7 – Jimmy Cochran</li> </ul>	318-746-0174	Alco
<ul> <li>District 8 – Doug Rimmer</li> </ul>	318-773-3359	Bure
<ul> <li>District 9 – Charles Gray</li> </ul>	318-752-2976	Cano
<ul> <li>District 10 – Jerome Darby</li> </ul>	318-742-6910	Chile
<ul> <li>District 11 – Tom Salzer</li> </ul>	318-658-9080	Chile
<ul> <li>District 12 – Paul M. Plummerv</li> </ul>	318-742-7489	Com
		Cons
Caddo Parish		Cons

**Government Officials** 

#### State of Louisiana

Governor of Louisiana Jeff Landry	225-342-7015
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## tisiana State House of Representatives:

District 1- Danny McCormick	318-995-8040
• District 2- Steven Jackson	225-342-6945
• District 3- Tammy Phelps	318-632-5887
• District 4- Joy Walters	318-560-4059
• District 5- Dennis Bamburg	318-588-2014
• District 6- Michael Melerine	318-553-2259
• District 7- Lawrence Bagley	318-925-9588
• District 8-Raymond J. Crews	318-716-7532
• District 9- Dodie Horton	318-949-2463
• District 10- Wayne McMahen	318-371-3092

#### isiana State Senators:

• District 36- J. Adam Ba	ss 318-741-2812
• District 38- Thomas A.	Pressly 318-862-9920
• District 39: Sam L. Jenl	xins 318-632-5970

#### U. S. Government

President Joe Biden	202-456-1111
U.S. Congressman Mike Johnson	202-225-2777
U.S. Senator John N. Kennedy	202-224-4623
U.S. Senator Bill Cassidy	202-224-5824

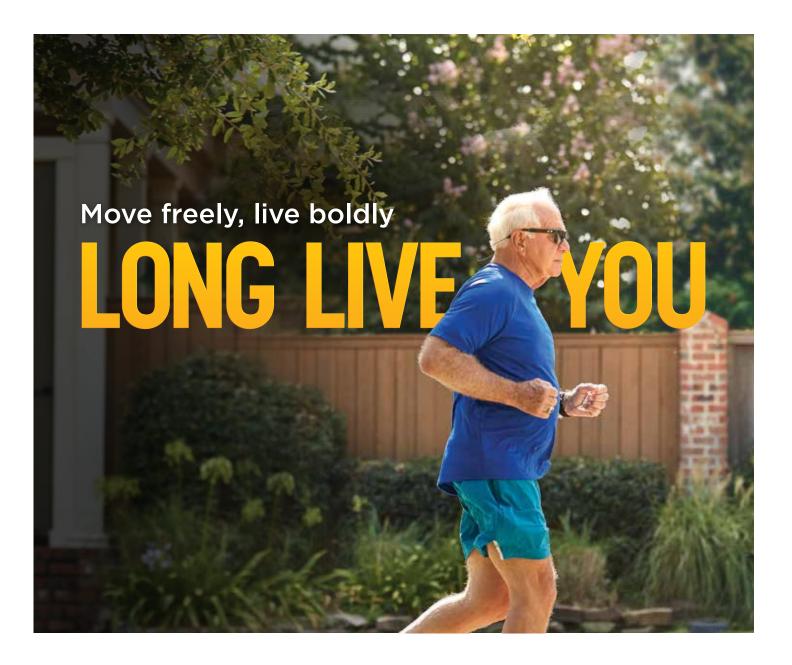
#### Help Lines

BC = Bossier City; SHV = Shreveport BP= Bossier Parish; CP= Caddo Parish

#### **HOTLINES**

Alcohol/Drug abuse hotline	877-664-2248
Alcoholics Anonymous	318-865-2171
Bureau of Alcohol, Tobacco & Firearms	800-800-3855
Cancer National Institute information	800-422-6237
Child Abuse Hotline	855-452-5437
Child (Lost) Locator hotline	800-426-5678
Compulsive Gambling Hotline	877-770-7867
Consumer Product safety complaints	800-638-2772
Consumer Credit complaints	888-525-9414
Crime Stoppers information	318-673-6633 SHV
	318-424-4100 BC

**Sheriff Steve Prator** 318-675-2170



Whether you're taking your first steps or the most seasoned athlete, the orthopedic experts at Ochsner LSU Health offer comprehensive care for all surgical and nonsurgical orthopedic and sports medicine needs. Our specialists are fellowship-trained and board-certified. Our physicians and patient care teams provide outstanding surgical and nonsurgical care by using the latest, most innovative technology and techniques. Dedicated to comprehensive care, our team works with patients every step of the way from diagnosis and treatment through follow-up appointments.

Whether you need joint replacement surgery, care for a fractured bone or specialized treatment for a rare bone condition, trust Ochsner LSU Health for your orthopedic care.

ochsnerlsuhs.org



Death investigation	318-226-6881 CP	REPORTING PROBLEMS OR	COMPLAINTS
2 cath myesingation	318-742-0579 BP	Animals or rats on property	318-226-6624 CP
Digging on property (unauthorized)	811; 800-272-3020	Allimais of facts on property	318-741-8499 BP
Disease Control and Prevention	404-639-3311	Bossier Press Tribune delivery problems	318-747-7900
Domestic Violence Hotline	800-799-7233	Case management services complaints	800-660-0488
Do Not Call Program	800-256-2397	Cellphone service and problems	611
Drug Helpline	800-662-4357		
Elderly abuse or neglect (NWLA)	318-676-5200	CENTERPOINT natural gas problems	866-275-5252
Elderly abuse or neglect (IA)	833-577-6532	City Council issues and requests	318-673-5262 SHV
Elderly crime victim	318-681-0871 CP	C'ann and a markla mark and a community	318-741-8520 BC
Elderly Cliffic victiff	318-965-2203 BP	City parks problems and concerns	318-673-7727 SHV
Emanage	911	C . 11 . 1 . 1	318-741-8463 BC
Emergency Environmental Quality problem	888-763-5424	Comcast cable service and repairs	800-226-2278
Equal Employment Opportunity	800-669-4000	Consumer credit complaints	888-525-9414
Federal Bureau of Investigation	318-861-1890	Consumer or business complaints	318-222-7575
Federal Information Hotline	800-333-4636	Consumer protection problems  Dead animal removal	225-339-5191
Fire (non-emergency)	318-673-6650 SHV	Dead animai removai	318-673-6300 SHV
The (non-emergency)	318-741-8708 BC	D1: 1:1	318-741-8402 BC
Forest fires	800-242-3473	Debris on street or highway	318-673-7300 SHV
rolest lifes	855-452-5323	D: TV : 11	318-741-8611 BC
Fraud Hotline	800-477-8477	DirectTV service problems	800-531-5000
	877-770-7867	Discrimination and employment issues	800-669-4000
Gambling Addiction Problems Homeland Security	318-635-7873	Dish Network problems	855-318-0572
Louisiana State Police		Domestic violence situations	318-673-7300 SHV
	318-747-7411	D 1M : 11	318-741-8641 BC
Louisiana Highway Safety Hotline Medicare Information Hotline	800-259-4929 800-633-4427	Drug and Narcotic problems	800-662-4357
	911	Electricity service problems (SWEPCO)	888-218-3919
Medical transportation (emergency)	318-673-7300 SHV	Fire Hazards and Prevention	318-673-6740 SHV
Missing person	318-741-8611 BC	r 1 1 11	318-741-8704 BC
National Weather Service	318-631-3669	Food or drug problems	318-676-3343
Natural Gas emergencies	800-992-7552	Forgery or fraud findings	318-222-5698 SHV
Obscene or harassing phone calls	318-557-6222		318-741-8641 BC
Police Investigations	318-673-7210 SHV	Garbage/waste collection problems	318-673-6300 SHV
Tolice lilvestigations	318-741-8641 BC	Hadeb and marridan machland	318-741-8461 BC
Police (non emergency)	318-673-7300 SHV	Health Carillian and the Comme	800-256-3068
Police (non-emergency)	318-741-8611 BC	Health facility quality of care	800-433-4958
Poison Control Center Hotline	800-222-1222	High grass or weeds on property	318-673-6200 SHV
Postal Service Hotline	800-222-1222	TT 1 1	318-741-8578 BC
Public Utility Company Problems	318-676-7464	Homeland security concerns	318-425-5351
Tubile Othicy Company Hobicins	800-256-2412	Home health complaints	800-327-3419 866-280-7737
Railroad emergencies	800-232-0144	Hospital complaints	
Social Security Administration	800-232-0144	Immigration and Customs enforcement	800-973-2867
Stolen automobile, boat, or other	318-673-7300 SHV	Insurance policy complaints Internal Revenue Service	800-259-5301 800-829-1040
Stolen automobile, boat, or other	318-741-8641 BC		
Suicide and Crisis Lifeline	988	Junk cars or other debris on property	318-673-6200 SHV
SWEPCO electricity problems	888-216-3523	T	318-741-8571 BC
Terrorist activities	318-221-8439	Long term care provider complaints	866-632-0922
Terrorist activities	504-816-3000	Medicare Fraud	877-272-8720
Toxic chemical and oil Spills	800-424-8802	Mosquito problems	318-226-6627 SHV 318-741-8402 BC
Toxic or oil spills on roads or property	800-424-8802	Natural and laster as much laster	
US Customs and Border Protection	504-670-2404	Natural gas leaks or problems	800-551-8261
US Secret Service	318-676-3500	Nursing Home problems	800-992-7552
Water and Sewage emergency	318-673-6200 SHV	Nursing Home problems	318-767-7900 888-810-1819
water and sewage emergency	318-741-8466 BC	Draduct cafaty issues	800-638-2772
Workforce Commission	866-783-5567	Product safety issues Property standards or zoning violations	318-673-6200 SHV
omioree commission	000 / 00 / /0/	Troperty standards of Zonning violations	318-741-8578 BC
			J10-/41-0J/0 DC

Property Tax assessment	318-226-6704 CP	Handicapped vehicle purchases	225-379-1100
	318-965-3400 BP	Health care insurance selection	800-259-5301
Public services complaints	318-676-7464	Healthy Louisiana eligibility	855-229-6848
Railroad crossing problems	800-232-0144	Home ramps for disabled person	800-649-5215
Service provider complaints	800-660-0488	Homestead Exemption	318-226-6705 CP
Shreveport Times delivery problems	866-979-6397		318-965-3400 BP
Stolen property	318-673-7300 SHV	Immunization cards	318-741-7314 CP
	318-741-8641 BC		318-676-5222 BP
Stray or noisy animals	318-226-6624 SHV	Kinship Care Program	888-524-3578
	318-741-8499 BC	Legal assistance for low or no cost services	318-221-2205
Street sign or traffic signal problems	318-673-6181 SHV	Legal assistance information	800-960-9109
	318-741-8402 BC	Library services	318-212-1011 CP
SuddenLink Cable service and repairs	844-874-7558 BP	•	318-746-7717 BP
Trash or solid waste pickup problems	318-673-6300 SHV	Lift line services for disabled person	318-673-5316 SHV
1 11	318-741-8461 BC	Long Term Personal Care Services	877-456-1146
Telephone service and repairs	877-737-2478	Louisiana Tax return completion	800-829-3071
	888-757-6500	Louisiana Taxpayer Assistance	225-219-2448
Unfair or deceptive products or items	800-351-4889	Louisiana Veteran benefits	800-827-1000
Unsafe structure or items on property	318-673-7300 SHV	Low Income Assistance Program	318-698-3600
Chare structure of items on property	318-741-8611 BC	Marriage licenses	318-226-6789 CP
US Mail Service problems	318-677-2235	iviarriage necrises	318-965-2336 BP
OS Ivian Service problems	800-275-8777	Meals on Wheels	318-676-7900 CP
Wago and Hour Pay issues	866-487-9243	ivicals off wifeels	318-741-8302 BP
Wage and Hour Pay issues		Modicaid Wairron clinibility	800-660-0488
Water Bill problems	318-673-5463 SHV	Medicaid Waiver eligibility Medicare Claim submission	800-462-9666
Water Off and On Meter services	318-741-8757 BC		
water Off and On Meter services	318-673-7626 SHV	Medical transportation (non emergency)	855-325-7626
W/ C 11 1 1	318-741-8402 BC	Medicare Savings Program	888-514-7996
Water or Sewer problems or leaks	318-673-6330 SHV	Mental health services	866-416-5370
	318-741-8466 BC	Metropolitan Planning	318-673-6200 SHV
CEEVING INFORMA		-	318-741-8824 BC
SEEKING INFORMA	<u>TION</u>	Parks and Recreation	318-741-8824 BC 318-673-7727 SHV
Barksdale AFB retiree benefits	<u>TION</u> 318-456-5976	Parks and Recreation	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC
Barksdale AFB retiree benefits Boat Registration	TION 318-456-5976 318-676-7594	-	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV
Barksdale AFB retiree benefits	TION 318-456-5976 318-676-7594 318-673-6100 SHV	Parks and Recreation  Parking ticket information	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC
Barksdale AFB retiree benefits Boat Registration Building permits	TION 318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC	Parks and Recreation  Parking ticket information  Prescription medication assistance	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100
Barksdale AFB retiree benefits Boat Registration Building permits Buyers and Renters Counseling	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216	Parks and Recreation  Parking ticket information	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP
Barksdale AFB retiree benefits Boat Registration Building permits	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV	Parks and Recreation  Parking ticket information  Prescription medication assistance  Property Assessment and Taxes	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC	Parks and Recreation  Parking ticket information  Prescription medication assistance	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP
Barksdale AFB retiree benefits Boat Registration Building permits Buyers and Renters Counseling	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals  Social services	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development	TION  318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals  Social services	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals Social services Tax Payer Assistance	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations Domestic Violence information	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266 800-799-7233	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals  Social services  Tax Payer Assistance Telemarketing calls	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500 800-676-0773
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations Domestic Violence information Driver's license and vehicle registration	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266 800-799-7233 225-925-6146	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals Social services Tax Payer Assistance Telemarketing calls Tourist and Convention assistance	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500 800-676-0773 318-222-9391
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations Domestic Violence information Driver's license and vehicle registration Elder Care service locator	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266 800-799-7233 225-925-6146 800-677-1116	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals Social services Tax Payer Assistance Telemarketing calls Tourist and Convention assistance	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500 800-676-0773 318-222-9391 318-676-7900 CP
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations Domestic Violence information Driver's license and vehicle registration Elder Care service locator Federal Aviation Administration	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266 800-799-7233 225-925-6146 800-677-1116 318-424-1418	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals  Social services  Tax Payer Assistance Telemarketing calls Tourist and Convention assistance Transportation needs	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500 800-676-0773 318-222-9391 318-676-7900 CP 318-741-8302 BP
Barksdale AFB retiree benefits Boat Registration Building permits  Buyers and Renters Counseling Citizen or neighborhood issues  Community Development  Developmentally disabled person benefits  Disability Determinations Domestic Violence information Driver's license and vehicle registration Elder Care service locator Federal Aviation Administration Federal services and benefits	318-456-5976 318-676-7594 318-673-6100 SHV 318-741-8571 BC 800-358-6216 318-673-7397 SHV 318-741-8352 BC 318-673-5900 SHV 318-741-8560 BC 318-741-7455 800-862-1409 800-256-2266 800-799-7233 225-925-6146 800-677-1116 318-424-1418 800-688-9889	Parks and Recreation  Parking ticket information  Prescription medication assistance Property Assessment and Taxes  Sheriff's Office  Social Security Benefits Social Security Hearings and Appeals Social services Tax Payer Assistance Telemarketing calls Tourist and Convention assistance Transportation needs  Registering vehicles	318-741-8824 BC 318-673-7727 SHV 318-741-8463 BC 318-222-0290 SHV 318-741-8835 BC 877-340-9100 318-336-6704 CP 318-965-2213 BP 318-675-2170 CP 318-965-2203 BP 800-772-1213 318-676-3850 211 318-676-7500 800-676-0773 318-222-9391 318-676-7900 CP 318-741-8302 BP 225-925-6146
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Angie Hayes Administrator

Highland Place Rehab & Nursing Center 1736 Irving Place, Shreveport, LA 71101 www.highlandplacernc.com

Main Number: (318) 221-1983 Admissions: (318) 841-8704



Highland Place welcomes all persons in need of our services without regard to race, age, disability, color, national origin, religion, marital status, gender and will make no determination regarding admissions or discharges based upon these factors. We comply with Section 504 of the Civil Rights Act.

#### Assistance

#### **Abuse and Fraud** Assistance

Bossier Parish Sheriff's Office Elder Services 318-965-2203

Caddo Sheriff's Office Elderly Crime Victim Assistance 318-681-0869

Gingerbread House 318-674-2900

Louisiana Elderly Protective Services Adult Protective Services 800-898-4910

Louisiana Senior Medicare **Patrol Program** AdviseWell, Inc P. O. Box 2228 Gonzales, LA 70707 877-272-8720 www.stopmedicarefraud.org

Senior Medicare Patrol programs help Medicare and Medicaid beneficiaries prevent, detect and report health care fraud. In doing so, they not only protect older persons, they also help preserve the integrity of the Medicare and Medicaid programs.

National Suicide Prevention Hotline 988

Project Celebration Domestic Violence Outreach office 318-221-8003

Project Celebration Sexual Assault Outreach Office 318-227-7900

Shreveport City Police Crime Prevention 318-673-6940

Shreveport City Police Crime Victim Assistance 318-226-6794

Shreveport City Police Forgery and Fraud Unit 318-673-6985

Senior Care Advocacy 318-550-4417

Sexual Assault and Abuse Hotline 800-656-4673

#### **Clothing Assistance**

Clothing Closet of Linwood Baptist Church 318-631-4467

Clothing Closet of Macedonia House 318-636-7222

Clothing Closet of Christian Services 318-221-4857

Common Ground Community 318-210-9907

Christian Services Program 318-221-4857

Dress for Success Shreveport 318-674-3509

Families United for Change 318-220-0072

Galilee Baptist Church Social Concerns 318-221-2629

Goodwill Thrift Store 318-868-4701

Housing Authority of City of Shreveport 318-698-3640

Material Center 318-222-2435

Pool of Soloam Ministry 318-631-2212	Emergency Broadband internet Benefit	Southwestern Electric Power Company (SWEPCO)	Galilee Baptist Church 318-221-2629
510-051-2212	855-754-6543	± -	J10-221-202)
	833-/34-0343	888-216-3523	
ReNesting Project, Inc.	n n tradi.		Housing Authority of City of
318-747-5520	Emergency Rent and Utilities	St. Vincent De Paul Society	Shreveport
	Financial Assistance	318-865-7807	318-698-3640
Salvation Army Family Store	318-865-0200		
318-226-1110		United Way of Northwest	Hope Connections
	Free Smoke Detector Program	Louisiana	318-670-4591
Shreveport- Bossier Rescue	318-673-6740	318-677-2504	
Mission	310 0, 3 0, 10	310 0// 2501	Hub Urban Ministries
	Califor Boundar Channels Contain	Veterans Affairs	318-606-2518
318-227-2868	Galilee Baptist Church -Social		318-000-2318
	Concerns	318-861-1776	
Summer Grove Baptist Church	318-221-2629		Material Center- Food Bank
<ul><li>Compassion House</li></ul>		Weatherization Assistance	318-222-2436
318-683-6977	Gas and Rent Financial	Program (WAP)	
	Assistance	318-861-4808	Meals on Wheels
St. Vincent de Paul Society	318-424-3200		Caddo Parish: 318-676-7900
318-865-7807	310 121 3200	Food Assistance	Bossier Parish: 318-741-3802
J10-007-7007	Hope House by Holy Cross		D0331C1 1 a11311. 910-7 11-9002
F:	, ,	Angel Food Ministries	NT 1NT - 11 1 1NO
Financial and Bill	Episcopal Church	318-869-1204	Noel Neighborhood Ministries
<b>Assistance</b>	318-220-7649		318-424-0434
American Red Cross		Bernstein Development	
318-865-9545	Life Needs Financial Assistance	318-636-2063	Philadelphia Center
	602-845-1390		318-222-6633
Bossier Office of Community		Catholic Charities of North	
Services	Lifeline mobile phone	Louisiana	Salvation Army
		318-865-0200	318-424-3200
318-747-1045	program	318-803-0200	310-424-3200
	888-321-5880		
Caddo Community Action		Christian Service Program	Showers of Blessing Ministry
Agency	Money Management	318-221-4857	318-861-2472
318-861-4808	International		
	318-797-0885	Common Ground	Shreveport- Bossier Rescue
Caddo Community – Utility		Community	Mission
Assistance	Philadelphia Center	318-210-9907	318-227-2868
	318-222-6633	310 210 7707	<b>0</b> -
318-425-2401	510 222 0055	Communication III	Shreveport Green
318-222-2436	C 1 A	Compassion House	
	Salvation Army	Summer Grove Baptist	318-219-1888
Catholic Charities of North	318-424-3200	Church	
Louisiana		318-683-6977	The Highland Center
318-865-0200	Shreveport Water Assistance		318-673-8440
	Program	Families United for Change	
Christian Services Program	318-671-5800	318-220-0072	St. Vincent de Paul Society
318-221-4857		310 220 00, 2	318-865-7807
310-221-40)/	Social needs assistance	First Mathadist Rossian	310 007 7 007
		First Methodist Bossier	I I. : 1 W/ C N 1
Community Service Centers	211	Helping Hands	United Way of Northwest
318-222-2436		318-742-3823	Louisiana
318-425-2401	Social Security		318-677-2504
	Administrations	Food Bank of NWLA	
Common Ground	800-772-1213	318-675-2400	WIC- women, infants &
Community		www.foodbanknla.org	children
318-606-5024	Socialization Services		318-741-7314
J10-000-J024	318-671-5800	Food Danton of Linner J	010 / 11 / 011
	J10-0/1-7000	Food Pantry of Linwood	Woody's Hama fam V
Crime Reparations		Baptist Church	Woody's Home for Veterans
225-242-1749		318-631-4467	318-425-1928

#### **General Assistance** 211 (United Way of NWLA)

Dial 211 to speak with a trained specialist who will help you access basic services, even at times of disaster. FREE! You can also use the online Service Directory to search for resources near you. https:// unitedwaynwla.org/2-1-1/

Aging and Disability Resource Center 1700 Buckner Street, Ste. Shreveport, LA 71101

318-676-7900; 800-256-3003

www.caddocoa.org

Info and counseling on long term care support options. Help with crisis intervention, applications for Prescription Assistance Program, Medicare counseling and assist with Part D selection, find health and social support options, support families in caring for loved ones, ensure clients understand long term care options.

American Red Cross NWLA Chapter 805 Brook Hollow Drive Shreveport, LA 71105 318-865-9545 www.louisianaredcross.org

#### **Bossier Council on Aging** 706 Bearkat Drive Bossier City, LA 71111 318-741-7490 www.bossiercoa.org

Provides services to seniors (over 60) of Bossier Parish that allow them to remain independent and active in the community.

**Caddo Council on Aging** 1700 Buckner Street, Ste 151 Shreveport, LA 71101 318-676-7900 Ext 239 www.caddocoa.org

Local aging program that

vices on a range of assistance for older adults (over 60) and those who care for them.

Community Development

401 Texas Street Shreveport, LA 71101 318-673-5900 www.shreveportla.gov/dept/cd Seeks to develop the citizen's ability to identify community programs.

Community Renewal Int. 838 Margaret Place Shreveport, LA 71101 318-425-3222 www.communityrenewal.us Works to restore safe and caring communities through

Social Security Administration 1240 South Pointe Parkway Shreveport, LA 71105 877-319-3074

www.socialsecurity.gov

personal relationships.

Provides Social security benefits, disability benefits, and other federal benefit programs for eligible persons

Heart of Hope Family Assistance Services 318-925-4663

#### **Health Care Assistance**

American Red Cross 318-865-9545

Bossier Parish Public Health Unit 318-741-7314

Bossier Office of Community Transportation Services 318-747-1045

Caddo Council on Aging 318-676-7900

Caddo Parish Health Unit 318-676-5222

Community Service Centers 318-222-2436; 318-425-2401 David Raines Community Health Centers 318-425-2252

Help Hands for Community Development 318-227-1113

Louisiana Medicaid Program 318-862-9875

Martin Luther King Health Center **NWLA Interfaith Pharmacy** 318-227-2912

New Horizons Independent Living Center 318-671-8131

Philadelphia Center 318-222-6633

Pool of Soloam Medical Ministry 318-631-2212

Southern Ingenuity 318-747-0513

St. Luke's Episcopal Medical Ministry 318-424-0156

#### **Housing Assistance**

ARC of Caddo-Bossier 318-221-8392

Bossier Office of Community Services 318-747-1045

Bossier Section 8 Housing 318-747-7823

Caddo Community Action Agency 318-861-4808

Catholic Charities of Shreveport 318-865-0200

Christian Services - Mother Stewart House 318-222-3363

Community Support Programs 318-865-1422

Family Life Community Development 318-636-6152

Families Helping Families -Region 7 318-226-4541

Hope Connections 318-670-4591

Housing Authority of City of Shreveport 318-698-3600

Housing Authority of Bossier City 318-549-1556

Housing and Urban Development 415-489-6400

Providence House 318-221-7887

Philadelphia Center 318-222-6633

Renesting Project 318-747-5520

Salvation Army of Shreveport/ Bossier 318-424-3200

Shreveport-Bossier Rescue Mission 318-629-8488

St. Vincent De Paul Society 318-865-7807

United Way of Northwest Louisiana 318-677-2504

Urban Housing of America - Louisiana 318-621-9263

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www.TheBestOfTimesNews.com

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The Healthy Options allowance can help qualifying members pay for everyday essentials like groceries, rent and utilities. And it's included with our Humana Gold Plus SNP-DE H1951-057 (HMO D-SNP) plan. Here's how it works:

- Each month, a Healthy Options allowance of \$245 is added to your prepaid Visa\* Humana Spending Account Card.
- You can swipe your card at thousands of participating locations like Walmart, Dollar General, Publix, and more
- · Any unused balance rolls over to the following month.



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Call a licensed Humana sales agent LIONEL SCOTT 504-218-6288 Lscott44@humana.com Humana.com/lscott



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\* Allowance amounts cannot be combined with other benefit allowances, used to purchase Medicare-covered prescriptions or converted to cash. Limitations and restrictions may apply.

Humana is a Coordinated Care HMO SNP plan with a Medicare contract and a contract with the state Medicaid program. Enrollment in this Humana plan depends on contract renewal. Applicable to Humana Gold Plus SNP-DE H1951-057 (HMO D-SNP), . At Humana, it is important you are treated fairly. Humana Inc. and its subsidiaries comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. **English:** ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **877-320-1235** (TTY: 711). Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llome al 877-320-1235 (TTY: 711). 🛣 體中文 (Chinese):注意:如果您使用紧膻中文,您可以免費獲得語言援助服務。請致電 877-320-1235 (聴障導線:711)

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Volunteers of American -North Louisiana 318-221-2669

#### **Job Training and Employment Assistance**

Bureau of WorkForce Development City of Shreveport 318-673-5900

Catholic Charities of N. LA. 318-865-0200

Dress for Success Shreveport 318-828-2983

**Employment Services** Assistance 318-671-8131

Goodwill Industries of N. LA. 318-868-4701

Head Start 318-868-6360

Housing Authority of City of Shreveport 318-698-3640

Job Corps Career **Development Services** 318-227-9331

Jobs for Veterans 318-676-7748

LA Department of Labor 318-676-7788

Louisiana Rehabilitation Services 318-676-7155

New Horizons Independent Living 318-869-4300

Senior Employment Program/ Ayuda 318-221-7611

Shreveport Bossier Rescue Mission 318-629-8488

Vocational Rehabilitation Louisiana Workforce Commission 318-676-7155

Workforce Commission of Bossier Job Service 318-741-7379

#### **Prescription Drug** Assistance

Aging and Disability Resource Center 1700 Buckner St., Suite 240 Shreveport, LA 71101 318-676-7900 www.louisianaseniorrx.org

Martin Luther King Health Center **NWLA Interfaith Pharmacy** 865 Olive Street Shreveport, LA 71104 318-227-2912 www.mlkhealth.org

The Pool of Siloam Medical Ministry 4140 Greenwood Road Shreveport, LA 71109 318-631-2212 www.poolofsiloam.org

www.RxAssist.org National database to find free medications through drug companies' Patient assistance programs.

#### Substance Abuse Assistance

Compulsive Gambling Hotline 877-770-7867

Counseling Services 318-869-1632

Council on Alcoholism and Drug Abuse(CADA) 318-222-8511

Eating Disorders Hotline 800-931-2237

LA Office of Behavior Health Counseling services 318-862-3085

LA office of Behavior Health Substance Abuse treatment programs 318-425-3400

National Suicide Prevention Hotline 988

Oakwood Home for Women 318-221-9452

Palmetto Addiction Recovery Center 318-728-2970

Senior Care Advocacy 318-550-4417

Sexual Assault and Abuse Hotline 800-656-4673

Sober Living Homes www.oxfordhousela.org

Substance Use Disorder SUD program 800-827-1000

#### Support Groups

Support groups are made up of people with common interests and/or experiences and are a place for people to give and receive emotional and practical support as well as to exchange information, tips and resources.

A Place That Warms the Heart - Grief 318-317-9329

Alcoholic Anonymous 318-865-2172

Alzheimer's Association 318-861-8680

Alzheimer's/Dementia Caregiver Support Group 318-865-7177

Alzheimer's and Dementia support group First Presbyterian Church 318-222-0604

Alzheimer's and Dementia support group Savannah Grand of Bossier City 318-549-1001

Alzheimer's and Dementia support group The Blake in Bossier City 318-752-6611

Bereavement Support Group - Adult Willis Knighton Health Center 318-212-8225

Bi Polar Support Group 318-949-2159

Breast Cancer Support Group 318-681-4138

Broadmoor Presbyterian Church 318-868-3659

Cancer Support Group Willis Knighton Health Center 318-212-8225

Caregiver Support Group Noel Memorial 318-221-5207

Community Support Program 318-221-1025

Feist-Weiller Cancer Center Cancer Control Partnership 318-813-1461

Feist Weiller Cancer Center Cancer Survivorship Clinic 318-626-4124

Feist Weiller Cancer Center Cancer Side Effects Clinic 318-626-4124

Feist Weiller Cancer Center Cancer Patient Support Groups 318-470-6180

Feist Weiller Cancer Center Sickle Cell Patient Support Group 318-470-6180

Fibromyalgia Support Group Willis Knighton Heart Institute 318-212-4720

Grandparents as Parents (GAP) 318-865-2070

Heart to Heart Support Group 318-212-8225

Laryngectomy - New Voice Club VA Medical Center 318-990-5390

Live At Home LA Coalition to advocate living at home as long as possible 225-376-1151

Look Good, Feel Better 800-227-2345

Louisiana Association on Compulsive Gambling 318-227-0883; 318-424-4344 Lymphedema Support Group Willis Knighton Health Center 318-212-8225

Man to Man Prostate Education Willis Knighton Health Center 318-212-8225

Men to Men: Support Group for Men with Cancer 318-212-8225

Multiple Myeloma Support Willis Knighton Health Center 318-212-8225

NWLA Scleroderma Support Group 318-373-3459

Oakwood Home for Women 318-221-9451

Overcomers Recovery Support Group 318-687-4777

Overeaters Anonymous Support Group 318-677-4002

Parkinson's Caregiver Support 318-549-9744; 318-675-6148 Parkinson's Support Group WKHS Kerlin Memorial Conference Center 318-716-4821

Post-Polio Support Group WKHS Kerlin Memorial Conference Center 318-716-7720

Prostate Cancer Group Regional Urology 318-683-0411

Self Help For Hard Of Hearing 318-868-7603

Shreveport-Bossier Ostomy Support Group 318-688-4830

Stroke Support Group WK Pierremont Health Center 318-752-3138

Sophia Therapy Group 318-797-0084

Suicide Support Group 318-518-7239

The Bridge House Sober Living 318-222-9782

The Bridge Alzheimer's & Dementia Resource Center 318-656-4800

Tobacco Cessation Program "WK Quit" Willis Knighton Health System 318-212-8225

Veterans Support Groups Offers many types of support groups 318-861-1776

Woman to Woman: Caring For The Mind, Body & Spirit Willis Knighton Health Center 318-212-8225

#### **Tax Filing Assistance**

AARP Tax Aide Locator (888) 227-7669

Caddo Community Action Agency, Inc. 318-861-4808

Caddo Community Action Agency, Inc. David Raines Site 318-425-2401

Caddo Community Action Agency, Inc. Lakeside Site 318-222-2436

Highland Center Ministries -- VITA Site 318-673-8440

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Internal Revenue Service (IRS)

- General (800) 829-1040
- Refund status 800-829-4477

www.irs.gov

Louisiana Dept. of Revenue 318-676-7505

Morning Star Baptist Church -- VITA Site Sadies Arms, Inc. 318-426-7382

New Horizons Independent Living – VITA Site 318-671-8131

#### **Transportation** Assistance - Medical

AmPm Medical Transportation 318-686-3314, cell 426-6709 Lift capable. Monday -Friday 5am - 6pm; Saturday - Dialysis only

Angel Medical Transportation 318-686-7381

Medical only/non-emergency. Monday-Saturday 5:30 am - 7:00 pm.

#### **Balentine Ambulance Service** 3516 Mansfield Road Shreveport, LA 71103 318-222-5358

Caring, a family tradition. 24 Hour service, basis and advance life support, Medicare and Medicaid approved. Providing transportation to and from hospitals, nursing homes, rehabilitation services, and medical appointments.

Bossier Council on Aging (Lift Capable) 318-741-7358

Bossier Parish Residents 60+. Transportation for doctor appointments and shopping in Bossier Parish. Medicaid accepted.

Bossier Office of Community SVS (transportation) 318-747-1045

Louisiana transit. Lift capable. Bossier Parish Only/ Medicaid or cash.

Disabled Vets (DAV) 318-221-8411 Ext. 7025

No lift available. Transportation to VA Medical Center for disabled vets.

LIFTLINE (SporTran) 318-673-5316

Lift capable. Medical and non-medical. Must qualify under ADA guidelines. 5:30 am - 12:15 am weekdays; 7:15 am - 12:15 am Saturdays; 8 am - 5 pm Sundays.

Louisiana State Medicaid Transport 1-800-259-7235

Lift capable. Medical only. Have Medicaid number available when calling. 8 am to 5 pm Monday-Friday.

M&I Transportation 318-687-3712; 318-572-1232

Lift capable Medical and non medical.

Medical Transportation (for LA Medicaid Recipients)

- Non-Emergency Transportation - For any Louisiana Medicaid recipient that lacks transportation to medical care, call 1-855-325-7626.
- Medical Transportation For Medicaid recipients who are covered under a Louisiana Medicaid managed care plan should contact the call centers in order to arrange for needed medical transportation:
  - Aetna Better Health 1-877-917-4150
  - AmeriHealth Caritas 1-888-913-0364
  - Healthy Blue 1-866-430-1101

- Louisiana Healthcare Connections 1-855-369-3723
- United Health Community Plan 1-866-726-1472

Quality Transportation 318-424-7559 Call 24 hours in advance.

Socialization Services 318-687-9696

Medical and non-medical. Low income seniors 60+ living in the Cedar Grove/ Hollywood/Mooretown area - District D. Donations requested. 8:30 - 3 Monday - Friday

VA/Veterans 318-221-8411 Ext. 6856

Transportation for veterans (lift & stretcher capable).

Willis Transportation 318-658-9133

Medicaid provider for Caddo and Bossier Parishes only.

#### **Transportation Assistance -Non Medical**

- Allegiant Airlines 702-505-8888
- American Airlines 800-433-7300
- United Airlines 800-525-0280
- Delta Airlines 800-221-1212

#### Land

- A-1 Charter Service 318-621-0700
- Action Taxi: 318-222-8294
- Ace Cab: 318-425-3325
- All American Shuttle 318-272-0444
- Anytime Limousine 318-470-1429

- Amtrak Train Service 800-872-7245
- Bossier City Limousine 318-746-5466
- City Link: 318-469-5175
- Dixie Tours: 318-470-9757
- Excalibur Limousines 318-742-6500
- Golden Stripe Cab 318-675-0411
- Greyhound Trailways 318-221-4205
- iShuttle: 318-677-4388
- I&L Limo Services 318-686-2467
- Lyft via online or APP on apple and android devices
- Red River Coaches 318-221-5797
- SporTran Bus 318-673-7425
- Twin City Express 318-207-2838
- Uber = via online or APP on apple and android devices
- Yellow Checker Cab 318-425-7000

#### **Rental Cars**

- Avis Rent a Car 800-331-1212
- Budget Car Rental 318-636-2846
- Enterprise Rent a Car 318-631-8999

#### **Caregiving Adult Day Care Centers**

A non-residential facility providing supervised activities for elderly and/or handicapped persons. Most operate 10 to 12 hours per week day and provide meals, social/ recreational outings, and general supervision. Some facilities provide reminders for taking medications, protect the client from wandering away, decrease the feeling of loneliness and depression,

provide a supervised environment which gives the caregiver/family peace of mind, and provide a needed break in care giving.

Legacy Senior Day Center 318-459-9330

VOA Adult Day Health Center 318-212-1703

#### Home Care Providers – Non Medical

These entities provide care in the client's place of residence (i.e. home, hospital, assisted living, or nursing home). They are not certified home health care agencies and are not able to provide services which are covered and reimbursed by the Medicare program, some Medicaid programs, and some private insurance programs. Care is generally offered on an hourly basis. Home care providers which have a license from the Louisiana Department of health and Hospitals may provide assistance with activities of daily living: bathing, toileting, grooming, eating, dressing, transferring, continence care, companionship, light housekeeping, meal preparation, pet care, and incidental transportation. Non-licensed sitter or companion service agencies may not provide any hands-on care but may provide companionship, light housekeeping, meal preparation, pet care, and incidental transportation.

#### Always Best Care Senior Services 4700 Line Avenue, Suite 111 Shreveport, LA 71106 318-424-5300 www.abc-shreveport.com

Since 1996, Always Best Care has been providing non-medical in-home care for seniors and others when they need it most. We have rigorous standards to ensure that your loved ones receive the highest level of in-home care. Given the choice, most of us want to stay in our homes. Sometimes, though, people need help to remain at home. That's where Always Best Care Senior Services comes in.

A First Name Basis Home Care 318-682-8182

Assisted Family Services 318-861-5928

Bayou Companion Care 318-683-0026

Bluebird Paramedical Register 318-742-2224

Comfort Keepers 318-215-9484

Companion Home Services 318-429-7482

Delta Medical Services 318-459-1600

D and K Care Services 318-631-0805

Elite Health Solutions, LLC 318-213-5483

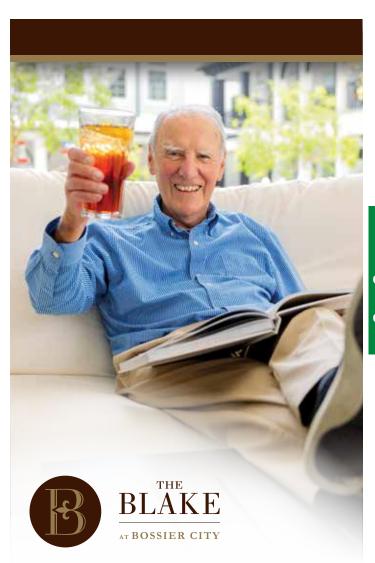
Entrum Care, Inc. 318-949-1828

Exceptional Client Care Services 318-221-1161

Family Care Services, Inc. 318-671-1799

Home Assistance Services 318-682-8182

Home Instead Senior Care 318-741-9898



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Malachi Professional Home Health Services 318-344-7526

New Horizons Independent Living Center 318-671-8131

Preferred Care at Home of **NWLA** 318-861-4632

ProActive Nursing Solutions 318-703-3788

Professional Sitter Services 318-226-5678

St. Genevive Health Care Services, Inc. 318-221-2566

St. Matthew's Direct Care Services 318-223-2273

#### **Home Health Care Agencies - Medical**

Home health agencies are licensed and certified by a state to provide care in the patient's residence. Care must be prescribed by the patient's physician. The patient must be generally homebound. These agencies are certified to provide care services that may be reimbursed by Medicare, Medicaid, or private insurance. Services may include: skilled nursing; home health aide services; physical therapy; occupational therapy; speech therapy; social worker services, personal hygiene care, and light housekeeping. Visit www. medicare.gov to compare Medicare area certified home health agencies.

Amedisys 318-865-8865

Ark-La-Tex Home Health 318-747-6180

CenterWell Home Health 318-550-0285

Christus Home Care 318-681-7200

Elara Caring Home Health 318-742-4026

LA HomeCare of Shreveport 318-219-9549

National Homecare Services 318-869-2655

Prime Star Home Health 318-259-1410

Professional Home Health 318-861-3900

Red River Home Health Care 318-752-4662

Smart Health Care 318-747-1965

STAT Home Health 318-861-1965

TruCare Home Health West 318-703-5157

Vital Caring Group – Home Health 318-752-4662

#### WK Home Health 3300 Albert Bicknell #4 Shreveport, LA 71103 318-212-4180

Willis-Knighton Home Health is a full-service program providing skilled nursing for disease and pain management; infusion therapy, chemotherapy, total parenteral/enteral nutrition and wound care. Home Health also provides rehab

services, including physical therapy, occupational therapy, lymphedema therapy, and speech therapy. Other services are a medical social worker and certified nursing assistants.

### **End of Life Planning**

#### **Estate Planning and Legal Services**

Catholic Charities of North Louisiana 318-865-0200

Legal assistance and advocacy for low income immigrants

Gilsoul & Associates, LLC 318-524-9966

#### Kyle A. Moore **Elder Law Attorney** 9105 Ellerbe Rd, Suite A100 Shreveport, LA 71106 318-222-2100 www.weems-law.com

Offers a full spectrum of services, considering all options to develop an effective, flexible, and protective plan for a family's specific needs. Specializing in estate planning, long-term care planning, special needs planning, and successions.

Miramon Law, Inc. 318-869-0055

Legal Aid of North Louisiana, 720 Travis Street Shreveport, LA 71101 318-222-7186; 800-826-9265 www.lsnl.org

Provide free legal services to people below poverty guidelines and seniors with civil matters.

Louisiana Civil Justice Center 800-310-7029

Information and legal referrals for civil law issues

Louisiana Secretary of State -- Living Wills 225-922-0309 www.sos.louisiana.gov

Northwest Louisiana Pro Bono Project 401 Market St. Suite 930 Shreveport, LA 71101 318-213-8300

Refers indigent and lowincome residents of Caddo and Bossier Parishes to private attorneys who volunteer their time but handles only civil, non-fee generating cases.

Professional Civil Law Notaries Association of N. LA. 318-797-4396 www.pclna.org

The Louisiana Civil Law Notary can draft, prepare and execute affidavits, acknowledgements and authentic acts. The Louisiana Civil Law Notary has broad powers usually reserved for attorneys in other states.

#### **Funeral Homes and Cemeteries**

Funeral homes arrange burial services in accordance with the wishes of the family and the deceased. They take care of necessary paperwork, permits, and other details, such as making arrangements with the cemetery, and providing obituaries to the newspaper. Many offer prearrangement services for those who wish to prepare their own services before death.

Aulds Funeral Home 318-797-8124

Boone Funeral Homes & Crematory 318-532-4873

#### Centuries Memorial Funeral Home 8801 Mansfield Road Shreveport, LA 71118

Shreveport, LA 71118 318-686-4334

www.dignitymemorial.com

Centuries & Hill Crest are both community staples. The funeral homes & memorial parks are known for providing excellent service plus beautiful and serene grounds.

#### Forest Park Funeral Home 1201 Louisiana Avenue Shreveport, LA 71101 318-221-7181 www.forestparkfh.com

Forest Park Funeral Home provides unique services to celebrate unique lives. Our team of licensed funeral directors are here to help you through some of the most difficult times you may encounter.

Good Samaritan Funeral Home 318-221-7337

Heavenly Gates 318-222-8010

#### Hill Crest Funeral Home 601 Highway 80 Haughton, LA 71037 318-949-9415 www.dignitymemorial.com

Centuries & Hill Crest are both community staples. The funeral homes & memorial parks are known for providing excellent service plus beautiful and serene grounds.

J. S. Williams & Son Funeral Home 318-221-6169

Osborn Funeral Home 318-865-8426

#### **Rose-Neath Funeral Homes**

- 2201 Airline Drive Bossier City, LA 71111 318-746-2543
- 2500 Southside Drive Shreveport, LA 71108 318-687-1256
- 1815 Marshall Street Shreveport, LA 71101 318-222-0348

Since 1932, Kilpatrick's Rose-Neath Funeral Homes, Crematorium and Cemeteries, Inc. have been serving northwest Louisiana families during the most difficult of times. This family-owned company is dedicated to providing the compassionate care families need when a loved one dies.

# Winnfield Funeral Home 3701 Hollywood Avenue Shreveport, LA 71109 318-631-0203 www.winnfieldfuneralhomeshreveport.com

Winnfield Funeral
Home-Shreveport provides
funeral and cremation services
to families with care and compassion. For eighty five years,
the Louisiana communities we
serve have trusted Winnfield
Funeral Homes to help them
plan the celebrations of lives
lived.

#### **Hospice Care Services**

Hospice is a method of caring for the terminally ill that helps provide comfort and support to patients and family members when an illness no longer responds to cure-oriented treatments. Hospice neither prolongs life nor hastens death. It can be provided in the home, hospice facility, nursing home, or hospital. Medical, social, spiritual, and counseling services can all be part of the care. Medicare and many private health insurance

programs cover hospice but require specific patient eligibility, including certification by a physician that the patient is terminally ill with 6 months or less to live.

Amedisys Hospice 318-868-8788

Bristol Hospice Shreveport 318-524-1046

Bristol Hospice Minden 318-382-9396

Christus Hospice & Palliative Care 318-383-6743

Hand In Hand Hospice Care 318-299-3019

Heart of Hospice 318-865-7177

LifePath Hospice Care 318-222-5711

Nightingale Hospice 318-402-2300

Passages Hospice 318-311-1140

SouthernCare Hospice 318-227-9160

St. Joseph Hospice 318-222-8723

#### Willis Knighton Hospice of Louisiana 616 East Flournoy Lucas Rd Shreveport, LA 71115 318-212-2170

Willis-Knighton Hospice of Louisiana provides skilled services and compassionate support from a team of professionals that includes the attending physician, medical director, registered nurses, social workers, chaplains, home health aides, music therapy, auxiliary services and volunteers.



#### Health and Medical Services

#### **Dialysis Facilities**

Offering Medicare approved dialysis services in the area. For comparison information regarding dialysis facilities, please visit www.medicare. gov .

DAVITA – Broadmoor 318-797-7940

DAVITA – Red River 318-603-0548

DCI -Shreveport 318-226-1020

DCI- North Shreveport 318-220-7012

DCI – East Shreveport 318-861-5051

FMCNA - Shreveport Regional 318-227-9765

FMCNA- Dialysis Center of Shreveport 318-869-3016

FMCNA – North Shreveport Dialysis 318-425-7371

FMCNA -Bossier Regional 318-746-8440

FMCNA-South Bossier 318-741-5167

FMCNA – Pierremont 318-524-9906

FMCNA – South Shreveport 318-868-8320

FMCNA – Southwest Shreveport 318-683-3296

FMCNA- West Shreveport 318-621-0750

#### Willis Knighton Medical Center - Dialysis Center 2716 Portland Avenue Shreveport, LA 71103 318-212-4339

Offering inpatient dialysis for kidney failure at all Willis-Knighton hospitals. Outpatient dialysis is offered at the Dialysis Center on the campus of Willis-Knighton Medical Center and at the Willis-Knighton Rehabilitation Institute.

#### Willis Knighton Rehabilitation Institute Outpatient Renal Dialysis 1111 Line Avenue Shreveport, LA 71101 318-716-4545

Outpatient Renal Dialysis provides an enhanced environment for patients who require this service. There are 13 easily accessible private patient stations focused on safety, comfort, and privacy.

#### **Disability Services**

Offering those with disabilities special support services, information, and the assistive technology necessary to participate fully in their environment.

Advocacy Services 318-676-7332

ARC of Caddo-Bossier 318-221-8392

Betty & Leonard Phillips Deaf Action Center of Louisiana 318-425-7781

Caddo Council on Aging 318-676-7900

Families Helping Families 318-226-4541

Hear Now –LSUHSC ENT Clinic 318-675-6262 Hearing Aids – LA Rehab 318-676-7155

Hearing Units (State Disability Determination) 318-869-6576

LA Association For The Blind 318-635-6471

Louisiana Assistive Technology Access Network (LATAN) 318-841-1548

Louisiana Rehabilitation Services 318-676-7155

Mollie Webb Speech & Hearing Clinic 318-632-2015

New Horizons Independent Living Center 318-671-8131

The Advocacy Center 318-227-6186

#### Eye Care Providers

Ophthalmologists are medical doctors who deliver total eye care, including performing a complete eye examination, prescribing eyeglasses and contact lenses, diagnosing and treating eye diseases, and performing surgery. Optometrists perform eye examinations and can determine the presence of vision-related problems, prescribe eyeglasses and contact lenses. Opticians are trained in filling prescriptions for eyeglasses and contact lenses.

David Raines Community Center 318-425-2252

Dr. Bryan Vekovius 318-675-3733

Lusk Eye Specialists 318-222-5555

Planchard Eye and Laser Center 318-212-7860

Shreveport Eye Clinic 318-861-4009

#### Willis Knighton Eye Institute

- North 2611 Greenwood Road Shreveport, LA 71103 318-212-2020
- Pierremont 7607 Youree Drive Shreveport, LA 71105 318-212-3937
- South
   2530 Bert Kouns
   Industrial Loop #116
   Shreveport, LA 71118
   318-212-5901

Three convenient locations for the treatment of all eye conditions. From fitting glasses and contacts to treating diabetic eye disease to routine and complex cataract eye surgery, they provide comprehensive eye care for the entire family.

Zaffater Eye Center 318-747-5838

#### **Hearing Care Providers**

An otolaryngologist is a medical doctor that has specialized in problems of the ear, nose, and throat. Audiologists treat hearing loss through hearing aids and identify and refer any conditions that require treatment by an otolaryngologist (or ENT) physician.

Associates of Ear and Throat LSU Health Sciences Center 318-675-6262

Audibel of Shreveport 318-425-5417

Better Hearing Systems of NW Louisiana 318-747-9191



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FUNERAL HOME | HILL CREST MEMORIAL PARK HAUGHTON 318-949-9415

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CENTURIES MEMORIAL PARK
SHREVEPORT
318-686-4334

#### **HILL CREST MEMORIAL**

BLANCHARD CHAPEL SHREVEPORT 318-309-4755

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## Forest Park Cemetery

3700 St. Vincent Avenue Shreveport, LA 71103 318-861-3544 | www.forestparkcemetery.com

For over 100 years, Forest Park Cemetery has served the residents of Shreveport providing exceptional care in a beautiful setting



## Forest Park West Cemetery

4000 St. Meriwether Road Shreveport, LA 71109

318-686-1461 | www.forestparkwestcemetery.com

The new Garden of Serenity at Forest Park Cemetery West offers various permanent memorialization options for those choosing cremation.

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Better Hearing Systems of NW Louisiana 318-797-8650

**David Raines Community** Health Center 318-425-2252

Ear, Nose and Throat Center 318-798-0759

Ear, Nose and Throat Center 318 -226-9441

Genesis Hearing Center 318-797-3311

Miracle Ear Hearing Center 318-219-4156

#### **Ochsner Health System** LSU Health Shreveport Asthma, Allergy & ENT Center

- 463 Ashley Ridge Blvd, #100 Shreveport, LA 71106 318-221-3584
- 4440 Viking Drive, #100 Bossier City, LA 71111 318-221-3584

Willis Knighton The Center for Ear, Nose, and Throat Disorders 2300 Hospital Dr, Suite 460 Bossier City, LA 71111 318-212-7953

#### **Home Infusion Providers**

Provides safe, effective administration of medication or vital fluids to patients in their home or outpatient setting.

BioScrip (Carepoint Partners) 318-747-5080

IV Plus of Shreveport 318-683-5139

National Pharmacy Services 318-797-9517

#### **Hospitals**

Hospitals employ a wide array of highly trained health care professionals. General hospitals have many specialized departments that deal with many kinds of disease and injury, and typically have an emergency department to deal with urgent threats to health. Specialized hospitals include rehabilitation hospitals, children's hospitals, geriatric hospitals, veteran's hospitals, and hospitals for dealing with specific medical needs.

Brentwood Hospital 1006 Highland Avenue Shreveport, LA 71101 318-678-7500

Christus Highland Medical Center 1453 E. Bert Kouns Shreveport, LA 71105 318-798-4300

Christus Bossier Emergency Hospital 2531 Viking Drive Bossier City, LA 71111 318-681-7000

Cornerstone Hospital of Bossier City 4900 Medical Drive Bossier City, LA 71112 318-747-9500

Intensive Specialty Hospital of Shreveport 1800 Irving Place Shreveport, LA 71101 318-425-4096

Intensive Specialty Hospital of Bossier City 2525 Viking Drive Bossier City, LA 71111 318-841-2525

Louisiana Behavioral Health 9320 Linwood Avenue Shreveport, LA 71106 318-644-8830

Minden Medical Center #1 Medical Plaza Minden, LA 71055 318-377-2321

North Caddo Memorial 1000 South Spruce Street Vivian, LA 71082 318-375-3235

#### Ochsner LSU Health Hospital 1541 Kings Highway Shreveport, LA 71103 318-626-0000

The physicians and staff of Ochsner LSU Health Shreveport – Academic Medical Center provide state of the art healthcare services in a warm and caring environment. Partnering with the LSU School of Medicine, our goal at Ochsner LSU Health is to provide highquality patient care within a setting that advances medical science through research and educates the next generation of leaders in healthcare.

#### Ochsner LSU Health - St. **Mary Medical Center** 1 Saint Mary Place Shreveport, LA 71101 318-626-4300

St. Mary Medical Center is a 122-bed hospital that includes a number of targeted care centers, including a comprehensive diagnostic and imaging center, Women's & Children's Center, Neurology and Neurosurgery centers, surgery and operative rooms, Orthopedics and Sports Medicine Center.

Overton Brooks Veterans Administration Hospital 510 Stoner Avenue Shreveport, LA 71130 318-221-8411

P. A. M. Specialty Hospital of Shreveport South 8001 Youree Drive Shreveport, LA 71105 318-212-3200

P. A. M. Specialty Hospital of Shreveport North 2550 Kings Highway Shreveport, LA 71103 318-212-6860

#### **WK Medical Center** 2600 Greenwood Road Shreveport, LA 71103 318-212-4000

A 369 bed acute care hospital providing various medical treatments, therapies, and surgical care and staffed with doctors, nurses, and other health care professionals. Willis Knighton Health System (WKHS) has been rated one of the top 100 hospitals in the US.

#### WK Bossier Health Center 2400 Hospital Drive Bossier City, LA 71111 318-212-7000

A 114 bed acute care hospital providing various medical treatments, therapies, and surgical care and staffed with doctors, nurses, and other health care professionals. WKHS has been rated one of the top 100 hospitals in the US.

#### WK South and the Center for Women's Health 2510 Bert Kouns Shreveport, LA 71118 318-212-5000

A 186 bed acute care hospital providing various medical treatments, therapies, and surgical care and staffed with doctors, nurses, and other health care professionals. WKHS has been rated one of the top 100 hospitals in the US.



## Get to know CenterWell Senior Primary Care™

Here, we focus on physical, emotional and social wellness—with care that's completely centered on you. You'll get a dedicated care team to create your personalized care plan and advocate for the way you want to live. It's all part of how we define senior primary care.

#### It's a complete team

Our professionals partner together—and with you-creating a comprehensive primary care team that provides you with an individualized care plan. Our care team focuses on all aspects of health, and they're dedicated to helping you reach your health goals by delivering safe, quality senior primary care.

As a patient, you can enjoy all the support the members of our care team—care coaches. behavioral health specialists, social workers and clinical pharmacists—provide without additional cost or need to leave our center.



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- On-staff clinical pharmacist
- Coordination with Health Plan transportation (when needed)
- Convenient specialty network

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### Our Louisiana locations\*

#### Baker

6404 Groom Rd. Baker, LA 70714

Phone: 225-614-9065

#### **Bossier City**

2900 E. Texas St., Suite 100 Bossier City, LA 71111 Phone: 318-606-6737

#### Covington

66 Park Place Dr. Covington, LA 70433 Phone: 985-875-5459

#### **Denham Springs**

2314 S. Range Ave. Denham Springs, LA 70726 Phone: 225-480-4080

#### Hammond

2240 W. Thomas St. Hammond, LA 70401 Phone: 985-348-6139

#### Lafayette

539 Bertrand Dr. Lafayette, LA 70506 Phone: 337-294-1230

#### Lake Charles

4050 Ryan St. Lake Charles, LA 70605 Phone: 337-915-0691

#### Marrero

5045 LaPalco Blvd. Marrero, LA 70072 Phone: 504-446-2245

#### Mid-City

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#### **Opelousas**

1511 Commerce Blvd., Suite 6 Opelousas, LA 70570

Phone: 337-381-2033

#### Prairieville

17123 Commerce Centre Dr. Prairieville, LA 70769

#### Shreveport

7551 Youree Dr., Suite 11 Shreveport, LA 71105 Phone: 318-642-9282

#### Slidell

1300 Gause Blvd., Suite C4 Slidell, LA 70458

Phone: 985-288-6419



### To become a patient, or get more information, call 504-380-9848

\* Includes locations that are open or opening soon.

We accept Original Medicare in most centers, as well as many Medicare Advantage plans, including Aetna, Blue Cross Blue Shield of Louisiana, Healthy Blue, Humana, People's Health and Wellcare.

#### CenterWellPrimaryCare.com

CenterWell does not discriminate on the basis of race, color, national origin, age, disability or sex.



Scan the QR code or visit FindCenterWell.com to find a center near you.

#### Willis Knighton Pierremont Health Center 8001 Youree Drive Shreveport, LA 71105 318-212-3000

A 112 bed acute care hospital providing various medical treatments, therapies, and surgical care and staffed with doctors, nurses, and other health care professionals. WKHS has been rated one of the top 100 hospitals in the US.

#### Willis-Knighton Rehabilitation Institute 1111 Line Avenue Shreveport, LA 71101 318-716-4545

The region's only rehabilitation hospital with 65 beds features physical rehabilitation, behavioral rehabilitation, and outpatient dialysis.

#### Medical Equipment and Supplies

Durable medical equipment suppliers provide equipment, supplies, and services that help patients stay active, achieve a better quality of life, and remain safe in their home. This also includes ramps, lifts, and other equipment and devices.

**AMRAMP** Wheelchair ramps, lifts and more 800-649-5215

Accucare Medical 318-687-1444

Allmed Mobility 318-222-2860

Allegiance Medical Supply 318-865-7111

FastServ Medical 318-741-9586

Lincare 318-636-9991 Physician's Choice Medical Supply 318-746-6288

Regional Medical Rental and Sales 318-686-5277

Samaritan Home Medical & Respiratory 318-687-2809

Southern Rehab and Home Medical Equipment 318-409-8324

#### **Mental Health and** Substance Abuse Therapy Services

Mental Therapies include talk therapy, medication therapy, electroconvulsive treatments, and substance abuse therapies that can be provided on an inpatient or outpatient basis. If you or someone you are concerned about are in a crisis and at risk to yourself or others, call 911 or go to the emergency room of a local hospital.

Advocacy Services 318-676-7332

Al-Anon 318-344-0212

Alcoholics Anonymous 318-865-2172

Alzheimer's Association 318-861-8680

Behavioral Health Crisis Line 866-416-5370

Brentwood Hospital 318-678-7500

Celebrate Recovery 318-213-3600

Community Support Programs 318-865-1422

Council on Alcoholism and Drug Abuse 318-222-8511

Family Life Community Development 318-636-6152

Goodwill Industries of N.LA. 318-868-4701

Louisiana Behavioral Health 318-644-8830

Louisiana Health Department Keep Calm Line 866-310-7977

Narcotics Anonymous 318-677-4344

National Suicide Help Line: Call 988 800-273-8255

National Alliance on Mental Health 318-751-1320

OASIS Integrated Medical Services 318-678-8880

Office of Addictive Disorders 318-632-2040

Red River Behavioral Center 318-549-2033

Samaritan Counseling Center 318-221-6121

SAMHSA's National Helpline 800-662-4357

Suicide and Crisis LifeLine Call or Text 988 www.988lifeline.org

Shreveport Mental Health Center 318-676-5111

The Bridge Alzheimer's & Dementia Resource Center 318-656-4800

United Way of Northwest Louisiana 318-677-2504

VA Medical Center 318-221-8411

Volunteers of America - North Louisiana 318-221-2669

#### Willis Knighton Institute of **Behavioral Health** 2510 Bert Kouns Shreveport, LA 71118 318-212-5200 www.wkhs.com

Institute for Behavioral Medicine offers inpatient, partial hospitalization and outpatient programs. Services include geriatric psychiatric Care, adult psychiatry and individual and family therapy. The Institute's Addiction Recovery Center has an excellent record in the treatment of substance abuse among adults with inpatient medical detox, outpatient and evening programs. The Institute's team includes psychiatrists, other physicians, psychologists, licensed counselors, social workers, nurses, occupational therapists and family therapists.

#### **Orthotics** and **Prosthetics**

Orthotics is concerned with the design, development, fitting and manufacturing of devices that support or correct musculoskeletal deformities and/or abnormalities of the human body. A prosthetic provider creates artificial limbs or orthopedic braces.

Arnold's Prosthetics, Inc. 318-425-2400

Certified Limb and Brace 318-636-9145





ARTHRITIS & RHEUMATOLOGY CLINIC ROBERT E. GOODMAN, MD

Board Certified Rheumatology

740 Jordan Street · Shreveport, LA · 71101 318.424.9240 · arthdoc.com Shreveport Prosthetics, Inc. 318-734-7933

#### Snell's Orthotics and **Prosthetics** 1833 Line Avenue Shreveport, LA 71101 318-424-4167 www.snellsoandp.com

Since 1911, Snell's has been focused on enabling our patients to achieve their highest possible level of mobility and independence. Our services include: prosthetics, orthotics, pedorthics, and cranial helmets for babies. Schedule an appointment today!

#### Pharmacies

Medical entities that prepare, distribute and give information about medicines per a prescription from a licensed physician or other authorized health care professional. A compounding pharmacy makes particular prescription medicines to fit the unique needs of the individual.

Boudreaux's Compounding Pharmacy 2551 Greenwood #110 Shreveport, LA 71108 318-631-2005

David Raines Community Health Center Pharmacy 1625 David Raines Road Shreveport, LA 71107 318-227-3355

Drug Emporium 5819 East Kings Highway Shreveport, LA 71105 318-861-7898

Line Avenue Pharmacy 1822 Line Avenue Shreveport, LA 71101 318-221-5114

Medic's Compounding Pharmacy 1847 Line Avenue Shreveport, LA 71101 318-222-8477

National Pharmacy Services of Shreveport 8860 Quimper Place Shreveport, LA 71105 318-797-9517

Sterling Healthcare Services 2535 Bert Kouns Industrial Loop Shreveport, LA 71108 318-687-4546

#### Physicians

**Arthritis & Rheumatology** Clinic Robert E. Goodman, M.D. 740 Jordan Street Shreveport, LA 71101 318-424-9240 www.arthdoc.com

Robert E. Goodman,

M.D. is a Board-Certified Rheumatologist who has been caring for patients in the Ark-La-Tex for 34 years. Dr. Goodman blends the most innovative approaches in rheumatology and arthritis treatments with personalized patient care.

Asthma, Allergy & ENT Center Ochsner Health LSU Health Jason Patrick Calligas, M.D. 463 Ashley Ridge Blvd, #100 Shreveport, LA 71106 318-221-3584

Dr. Calligas provides a diverse, general ENT practice with clinical interests in head and neck surgery, endocrine surgery and chronic sinus disease.



## **NEW TO MEDICARE?**

Did you know that thieves want your information to commit Medicare fraud?

Senior Medicare Patrol can help. Visit our website, www.stopmedicarefraud.org, to learn more about how to protect your Medicare benefits from fraud, waste and abuse.

877-272-8720



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#### Willis Knighton Eye Institute

- North 2611 Greenwood Road Shreveport, LA 71103 318-212-2020
- Pierremont 7607 Youree Drive Shreveport, LA 71105 318-212-3937
- South 2530 Bert Kouns **Industrial Loop #116** Shreveport, LA 71118 318-212-5901

Three convenient locations for the treatment of all eye conditions. From fitting glasses and contacts to treating diabetic eye disease to routine and complex cataract eye surgery, they provide comprehensive eye care for the entire family.

#### **Primary Care Centers** for Seniors

CenterWell Senior Primary **Care Centers** seniorfocusedlouisiana.com

- Shreveport 7551 Youree Dr., Ste 11 Shreveport, LA 71105 318-642-9282
- Bossier City 2900 East Texas Street, Suite 100 Bossier City, LA 71111 504-977-2712

At CenterWell, we welcome senior patients from all walks of life who share the common goal of staying healthy and active. Whether you're here because of a sudden sickness or for a preventive check-up, we can connect you to the right doctor and CenterWell primary care expertise. Our commitment to your health extends beyond just a visit. We're not just concerned with today's health issues; we're here to connect the dots to meet your health goals far into the future.

Oak Street Health A Primary Care Clinic 653 West 70th Street Shreveport, LA 71106 318-908-0084

#### **Rehabilitation & Physical Therapy**

Rehabilitation services help restore some or all of the patient's physical, sensory, and mental capabilities that were lost due to injury, illness, or disease. Physical therapy helps regain strength and mobility; occupational therapy helps with daily activities of living; and speech/language therapy help with speaking and swallowing.

Bayou State Therapy 318-219-7737

Brewer Physical Therapy 318-222-8892

Eberhardt Physical Therapy 318-222-7442

#### **Highland Place** 1736 Irving Place Shreveport, LA 71101 318-221-1983

Highland Place of Shreveport is "Caring from the heart". Our staff is available 24 hours a day to assist you or your loved in transitioning to our facility. Our facility offers 24 hour skilled nursing in our short-stay Medicare rehabilitation unit. We have a registered respiratory therapist, full time wound care team, and other health care professionals on staff to provide needed specialty services.

LSU Health Shreveport Allied Health Clinic 318-813-2970

#### Willis-Knighton Rehabilitation Institute 1111 Line Avenue Shreveport, LA 71101 318-716-4545

The Willis-Knighton Rehabilitation Institute serve patients who need physical rehabilitation (inpatient rehabilitation & outpatient rehabilitation) or behavioral rehabilitation. Moving these inpatient services from other Willis-Knighton campuses and incorporating them in a centrally-located hospital designed for rehabilitation better accommodates the needs of these patients. In addition to rehabilitation services, this location also features the Outpatient Dialysis Department.

#### **Urgent Health Care**

An urgent care center is a walk-in clinic focused on the delivery of medical care for minor illnesses and injuries in an ambulatory medical facility outside of a traditional hospital-based or freestanding emergency department (ED).

Christus Velocity Urgent Care 7045 Youree Drive Shreveport, LA 71105 318-798-3763

Christus Velocity Urgent Care 9300 Mansfield Road, Ste. 110

Shreveport, LA 71118 318-681-6795

Christus Velocity Urgent Care 2151 Airline Drive Bossier City, LA 71111 318-550-2176

Coastal Urgent Care of Bossier 5314 Airline Drive Bossier City, LA 71111 318-678-5272

Coastal Urgent Care of Haughton 8021 East Texas Street Bossier City, LA 71111 318-678-5272

Ochsner LSU Health -**Urgent Care** 1641 East 70th Street Shreveport, LA 71105 318-626-0037

Ochsner LSU Health -**Urgent Care** 2113 Airline Drive Bossier City, LA 71111 318-626-0038

WK Quick Care Pierremont 1666 E. Bert Kouns **Industrial Loop, Suite 105** Shreveport, LA 71105 318-212-3520

WK Quick Care Bossier 2300 Hospital Drive, Ste 180 Bossier City, LA 71111 318-212-7520

WK Quick Care Forbing 9460 Ellerbe Road, Suite 140 Shreveport, LA 71106 318-212-7070

WK Quick Care South 2520 Bert Kouns Industrial Loop, Suite 105 Shreveport, LA 71118 318-212-5520

### **Health Care Insurance Plans**

**Health Care Plans Before Medicare Eligibility** 

#### Healthcare.gov

For individuals under the age of 65 or those who are not eligible for Medicare, Medicaid or VA, visit the US Government website which will provide you the available health insurance plans and estimated prices in a specific area of the US. Visit www. healthcare.gov/see-plans/#/.

#### Health Insurance Plan Advisors

Cornerstone Financial Services, LLC 318-221-8888

Louisiana Department of Insurance 1-800-259-5300, option 2 www.ldi.la.gov

The Senior Health Insurance Information Program (SHIIP) helps Medicare beneficiaries better understand their coverage options and benefits. SHIIP provides free unbiased guidance via telephone or in a face-to-face interactive setting. Senior health counselors provide a better understanding of the four parts of Medicare: Medicare A. B. C & D. This will also encompass your health insurance options, including Medicare Supplement (Medigap), prescription drug coverage and Medicare Advantage plans. SHIIP counselors are also trained to help you apply for Medicare, understand claims and appeals, how to reduce cost through the Medicare Savings Program (MSP) and Low-Income Subsidy Assistance (LIS) programs.

## Medicaid Health Care Plans in Louisiana

Healthy Louisiana (previously Bayou Health) – Health care delivery system for Louisiana Medicaid and LaChip recipients in either a "prepaid plan" or a "shared savings plan". For information, call 1-855-229-6848 or visit https://www.myplan.healthy. la.gov. Healthy Louisiana Plans available as of 1/31/2024 are as follows:

#### Aetna Better Health 1-855-242-0802 www.aetnabetterhealth. com/louisiana

Helping people live healthier

lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

- AmeriHealth Caritas 1-888-756-0004 amerihealthcaritasla.com
- Healthy Blue 1-844-521-6941 myhealthybluela.com
- Humana Healthy
   Horizons in
   Louisiana
   1-800-448-3810
   www.humana.com/
   healthylouisiana

At Humana, the focus is on supporting your total health with benefits and extras designed to help you live your best life. It's not just healthcare - it's human care.

- Louisiana Healthcare Connections 1-866-595-8133 louisianahealthconnect. com
- UnitedHealthcare 1-866-675-1607 uhcommunityplan.com

## Medicare Health Advantage Plans

The following offer Medicare Health Plans (also known as Medicare Part C or Medicare Advantage Plans) for eligible persons residing in Caddo/Bossier parishes according to Medicare & You 2024 Handbook and www. medicare.gov as of 1/31/2024. These health plan options are part of the Medicare program. If you join, you generally get all of your Medicare-covered health care through that plan. Coverage can also include prescription drugs, and other

health care coverage and benefits. Other plans may be available by calling 1-800-633-4227. TTY: 877-486-2048. Visit www.medicare.gov to compare plans. (NOTE: If you did not receive a copy of "Medicare and You 2024 Handbook" mailed to your home, call 1-800-633-4227 or email medicareandyou@cms. hhs.gov to request a copy.) For personalized health insurance counseling for Louisiana residents, call the SHIIP program at 1-800-259-5300.

#### Aetna Medicare HMO Plan (H3928) Toll Free 833-859-6031 www.aetnamedicare.com Medicare Health Plan is a Health Maintenance Organization (HMO)

Helping people live healthier lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

#### Aetna Medicare Freedom Plan (H5521) Toll Free 833-859-6031 www.aetnamedicare.com Medicare Health Plan is a Preferred Provider Org. (PPO)

Helping people live healthier lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

Blue Cross and Blue Shield of Louisiana (H1248) Toll Free 800-363-9152 www.bcbsla.com/ blueadvantage Medicare Health Plan is a Preferred Provider Org. (PPO) Blue Cross and Blue Shield of Louisiana (H6453) Toll Free 800-363-9152 www.bcbsla.com/ blueadvantage Medicare Health Plans is a Health Maintenance Org. (HMO)

#### Humana Gold Plus (H1951) Toll Free 800-833-2364 TTY 877-833-4486 www.humana.com/medicare

Medicare Health Plan is a Health Maintenance Org. (HMO)

Humana Honor (H5216)
Toll Free 800-833-2364
TTY 877-833-4486
www.humana.com/medicare
Medicare Health Plan is a

Preferred Provider Org. (PPO) **Humana Choice (H5216)** 

Toll Free 800-833-2364 TTY 877-833-4486 www.humana.com/medicare

Medicare Health Plan is a Preferred Provider Org. (PPO)

Humana Choice (R0110) Toll Free 800-833-2364 TTY 877-833-4486 www.humana.com/medicare

Medicare Health Plan is a Regional Provider Org. (PPO).

Peoples Health Choices (H1961) Toll Free 800-555-5756 www.peopleshealth.com Medicare Health Plan is a Health Maintenance Org. (HMO)

Peoples Health Choices (H4544) Toll Free 800-555-5756 www.peopleshealth.com Medicare Health Plan is a Preferred Provider Org. (PPO)



## AcrySof® IQ PanOptix® Trifocal Lens and **RxSIGHT Light Adjustable Lens Are Our Choices!**

As the most experienced laser cataract providers in the state, we see and use the latest technology first. We were one of the first teams in the state to provide cataract surgery with these lenses and we recommend them because patients love the results:

- Better vision FAR, at ARM's LENGTH and UP CLOSE
- Elimination of blurry zones
- · Bright, vivid colors
- Greatly reduce or eliminate glasses following surgery

In addition to the latest technology and techniques for cataract surgery, we also provide advanced treatment of glaucoma and other eye conditions. Additionally, we offer advanced glaucoma procedures in combination with cataract surgery. We can even work with your local optometrist for post-surgical cataract management to minimize travel.













Christopher M. Shelby, MD | Wyche T. Coleman, III, MD | Stephen W. Lewis, OD John Luka, OD | Karen E. Ezelle, OD | Sean Adams, OD



## **Expert Care with Trusted Providers**

## Asthma, Allergy & ENT



### Jason Calligas, MD

Dr. Jason Calligas, a board-certified otolaryngologist, provides a comprehensive ENT practice with diverse clinical interests. He has a broad area of clinical and procedural expertise covering all areas of the ear, nose and throat. He treats patients of all ages. Dr. Calligas sees patients at multiple locations in Shreveport and Bossier City, including our Asthma, Allergy & ENT Center, and the Ambulatory Care Clinic.

#### Procedures:

#### Otology

- . Tympanostomy Tube Placement
- Tympanoplasty

- Mastoidectomy
- · Management of Pulsatile Tinnitus

#### Pediatric Otolaryngology

- \* Tympanostomy Tube Placement
- Tonsillectomy
- · Adenoidectomy

- \* Frenectomy (upper lip tie and (ingual)
- · Congenital Mass Excision
- · Lymph Node Biopsy
- · Preauricular Pit Excision

#### Head and Neck

- . Excision of Cutaneous/Oral Oropharyngeal/Pharyngeal/Laryngeal Lesions
- · Neck Dissections

- Thyroidectomy
- · Parathyroidectomy
- · Parotidectomy
- Laryngectomy
- · Submandibular Gland Excision

- · Septoplasty (classic and endoscopic)
- Turbinate Reduction (celon and submucosal resection)
   Transnasal Endoscopic Skull Base Surgery
- Functional Endoscopic Sinus Surgery
- · CSF Leak Repair

#### Laryngology

- Injection Laryngoplasty
- Flexible and Direct Laryngoscopy

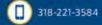
- · Microsurgical Management of Laryngeal Lesions
- · Laser Laryngoscopic Procedures

#### Schedule an Appointment



463 Ashley Ridge Blvd., Ste. 100 Shreveport, LA 71106











Wellcare Assist Health Plan (H2491) Toll Free 844-917-0175 www.wellcare.com/medicare Medicare Health Plan is a Health Maintenance Org. (HMO)

Wellcare Community Assist Health Plan (H3047) Toll Free 844-917-0175 www.wellcare.com/medicare Medicare Health Plan is a Preferred Provider Org. (PPO)

#### **Medicare Prescription Drug Plans**

The following offer Medicare Prescription Drug Plans (also known as Medicare Part D plans) for persons residing anywhere in Louisiana according to the 2024 "Medicare and You" handbook. Some of these plans may not be available in all Louisiana parishes. Other Medicare prescription drug plans may be available by visiting www.medicare.gov or calling 1-800-633-4227 (TTY: 877-486-2048). To compare plans visit www.medicare. gov (NOTE: If you did not receive a copy of "Medicare and You 2024 Handbook "mailed to your home, call 1-800-633-4227 or email medicareandyou@cms.hhs. gov to request a copy. For personalized health insurance counseling for LA residents, call the SHIIP program at 1-800-259-5300).

AARP MedicareRx (S5820, S5921) UnitedHealthcare 888-867-5564 www.AARPmedicarerx.com

Cigna Secure RX (S5617) 800-735-1459 www.cignamedicare.com

Clear Spring Health (RX (S6946)877-317-6082 clearspringhealthcare.com

Elixir RX (S7694) 888-377-1439 www.elixirinsurance.com

#### Humana Rx Plan (S5884) 800-706-0872 www.humana.com/medicare

Mutual of Omaha Rx (S7126) 800-961-9006 www.mutualofomaharx.com

#### SilverScript (S5601) Aetna Medicare 833-526-2445 www.aetnamedicare.com

Helping people live healthier lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

UnitedHealthcare (S5820, S5921) 888-867-5564 www.aarpmedicarerx.vom

WellCare (S4802) 866-859-9084 www.wellcare.com/PDP

#### **Medicare** "Special **Needs" Plans**

The following offer Medicare Special Needs Plans (SNP) for residents of Caddo/ Bossier parishes according to Medicare & You 2024 Handbook and www.medicare. gov as of 1/31/2024. These health plan options are part of the Medicare program. If you join, you generally get all of your Medicare-covered health care through that plan. Coverage can include prescription drugs, and other health care coverage and benefits. However, a SNP plan provides

benefits and services to people with specific diseases, who have certain health care needs, or have limited incomes. A SNF plan tailors its benefits, provider choices, and list of drugs (formularies) to best meet the specific needs of the groups of individuals that they serve. For additional information, call 1-800-633-4227. TTY: 877-486-2048. Visit www.medicare.gov to compare plans. Please contact the plan about its enrollment policies and rules. (NOTE: If you did not receive a copy of "Medicare and You 2024 Handbook" mailed to your home, call 1-800-633-4227 or email medicareandyou@cms.hhs.gov to request a copy. For personalized free health insurance counseling for LA residents, call the SHIIP program at 1-800-259-5300).

### Aetna Medicare (H3239; H5521) Special Needs Toll Free 833-859-6031 www.aetnamedicare.com

Enrollees must have Medicare and Medicaid eligibility. Helping people live healthier lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

Blue Cross and Blue Shield of Louisiana (H6453) Special Needs Plan Toll Free 800-363-9152 www.bcbsla.com/ blueadvantage

Dignity Health Plan (H8492) Special Needs Plan Toll Free 866-266-6010 www.dignityhealthplan.com Enrollees must live in an institution like a nursing home or require nursing

care at home. Enrollees must have Medicare and Medicaid eligibility.

Healthy Blue (H1947) Special Needs Plan Toll free 855-593-0912 www.shop.healthybluela.com/ medicare

Offering plans designed for those with both Medicare A & B and State Medicaid, known as Dual Special Needs Plans (DSNP).

#### Humana Gold Plus (H1951; H5216) - Special Needs **Plans** Toll Free 800-833-2364 www.humana.com/medicare

Enrollees must have Medicare and Medicaid eligibility

Peoples Health Choices (H1961) Special Needs Plan Toll Free 888-834-3731 www.peopleshealth.com Enrollees must have Medicare and Medicaid eligibility

UnitedHealthcare (H5008; H1889) Special Needs Plans Toll Free 888-834-3721 www.uhccommunityplan.com Enrollees must have Medicare and Medicaid eligibility

Wellcare Health Plan (H2491) Special Needs Plan Toll Free 844-917-0175 www.wellcare.com/medicare Enrollees must have Medicare and Medicaid eligibility

#### **Medicare Supplement** Plans/MediGAP

A Medicare supplement plan or policy (also known as MediGAP plan or policy) covers patient-responsible amounts of Medicare benefits. The following offer Medicare supplement plans for Louisiana residents according to www.medicare.gov and Louisiana State Department

of Insurance as of 1/31/2024. Other plans may be available by calling 1-800-633-4227. (TTY: 1-877-486-2048). Visit www.medicare.gov to compare

If you did not receive a copy of "Medicare and You 2024 Handbook "mailed to your home, call 1-800-633-4227 or email medicareandyou@cms. hhs.gov to request a copy.

For personalized health insurance counseling for residents of Louisiana, please call the SHIIP program at 1-800-259-5300 and also you can obtain information about insurers and they, can provide Louisiana residents with information on the premium rates of Medicare Supplement Plans being offered in the Louisiana. Some plans are not applicable in certain parishes in Louisiana.

AARP Medicare Supplement United Healthcare Insurance Company 888-378-0849 www.aarpmedicaresupplement.

**AFLAC** 866-990-2668 www.aflac.com

Ace Property and Casualty Insurance Company 215-640-1000 chubb.com/microsites/acemedicare-supplement.html

Allstate Health Solutions 866-576-2956 www.natgenhealth.com

American Home Life Insurance Company 866-794-1884 www.amhlifeco.com

American Benefit Life Insurance Company 833-504-0331 www.lbig.com

#### **Aetna Health Insurance** Accendo Insurance Company 800-358-8749 www.aetnamedicare.com

Helping people live healthier lives. An estimated 39 million people rely on Aetna, a CVS Health company, to help them make decisions about their health care and their health care spending.

Atlantic Coast Life Insurance Company 844-442-3847 www.aclico.com

Bankers Fidelity Assurance Company 866-458-7504 www.bankersfidelity.com

Blue Cross Blue Shield of LA 800-258-3365 www.bcbsla.com

Capitol Life Insurance Co. 844-770-2400 www.libertybankerslife.com

Cigna National Health Insurance Company 855-891-9368 www.cigna.com/medicare/ supplemental

Elips Life Insurance Company 877-969-5675 www.elipslife.com

Federal Life Insurance Co. 800-960-1390 www.federallife.com

Globe Life & Accident Insurance Company 888-678-3403 www.globecaremedsupp.com



# **Get the Family Caregiving Support You** Need, When You Need it.

Your caregiving journey can be challenging in all kinds of ways.

At AARP Family Caregiving, we're here to help you get answers, connect with other family caregivers and find local resources close to home. So you can take care of what matters most.

To learn more, visit aarp.org/caregiving.

# **Family Caregiving**



**Humana Achieve** 888-602-7443 www.humana.com/medicare

Humana Insurance **Company** 800-457-4708 www.humana.com/medicare

LifeShield National Insurance Company 800-851-5041 www.lifeshieldnational.com

Manhattan Life Assurance Company 800-877-7703 www.manhattanlife. com/Seniors/ Medicare-Supplement

MedMutual Protect 800-654-9106 www.medmutualprotect.com/ Individual

Medico Insurance Company 800-228-6080 www.gomedico.com

Mutual of Omaha Insurance Company 855-977-6312 www.mutualofomaha.com/ Medicaregov

Nassau Life Insurance Company 860-403-5000 www.nsre.com

Philadelphia American Life Insurance Company 877-417-7555 www.neweralife.com

Physicians Select Insurance Company 800-325-6300 www.physiciansmutual.com/ web/medsupp?redirect=phys iciansmutual.com%2Fmeds

Puritan Life Insurance Company of America 888-474-9519 www.puritanlifeinsurance.com

SBLI USA Life Insurance Company 800-848-5433 www.prosperitylife.com/ medicare-supplementinsurance

State Farm Mutual Automobile Insurance 800-782-8332 www.statefarm.com/ insurance/health/ medicare-supplemental

Transamerica Life Insurance Company 866-205-9120 www.transamerica.com

United Insurance Company of America 800-654-9106 www.reservenational.com/ products/medicare\_ supplement insurance.aspx

United American Insurance Company 800-331-2512 www.UnitedAmerican.com

United States Fire Insurance Company 973-490-6600 www.cfins.com

USAA Life Insurance Company 800-531-8722 www.usaa.com

Washington National Insurance Company 800-621-3724 www.washingtonnational.com/

Wellcare (Centene) 866-527-0056 www.wellcare.com/medicare

Woodmen of The World Life Insurance Society 800-894-1317 www.woodmenlife.org/ insurance/medicaresupplement-insurance/

#### Miscellaneous

#### **Financial Institution**

Carter Credit Union 8988 Ellerbe Road Shreveport, LA 71106 318-864-9964 www.carterfcu.org

Carter Credit Union was chartered for the purpose of improving the financial well-being of its members and this continues to be our top priority. It has currently over 50,000 members strong with assets topping \$520 million. Carter now serves people from coast-to-coast, and offers every product and service that your local bank offers.

#### Financial Services

A financial consultant prepares financial plans for clients. Some assess every aspect of an individual's financial life - including savings, investments, insurance, taxes, retirement, and estate planning - and help develop a detailed strategy for meeting financial goals.

Cornerstone Financial Services, LLC 318-221-8888

Evans Financial Group 318-629-4852

Executive Financial Group 318-795-0660

JPJ Investments 318-222-8999

McDaniel Financial 318-798-9022

S.A.F.E. Planning, Inc. 318-869-3133

Serio Financial Services 318-221-0889

Williams Financial Advisors 318-798-1112

#### Home

#### **AC Duct Cleaners** 318-218-0770

AC Duct Cleaners can rid your home of dust and help you to breathe healthier, too. In appreciation to all medical personnel, military personnel, and senior citizens, we offer a 10% discount. Call us for your free estimate at 318-218-0770

As you use this directory and find changes in listings, useful resources we may not have included, or have ideas for improvements, we would appreciate hearing from you for future editions. Email Gary at gary.calligas@gmail.com.

#### **Senior Discounts**

The following discounts are subject to change and may not be valid in all locations. Some discounts require proof of age or an association membership card. The following are tips:

- 1. Ask for senior discounts while shopping;
- 2. Ask the merchant to match the senior discount for the same or similar product/ service that might be offered by another business;
- 3. Keep this list of senior discounts handy for easy reference;
- 4. Join a senior membership association who offer senior discounts as one of its benefits, such as AARP, Association of Mature American Citizens (AMAC), or American Seniors Association (ASA).
- 5. Visit the following websites that offer additional discounts and free merchandise:
  - www.thefreesite.com
  - www.trashnothing.com
  - www.ilft.com
  - www.womenfreebies.com
  - www.sweetfreestuff.com
  - www.bzzagent.com
  - www.ofree.net
  - www.joinhoney.com
  - www.befrugal.com
  - www.rakuten.com
  - www.ibotta.com
  - www.freecycle.org

# **Entertainment**

- Casinos: Contact each casino directly to obtain details about senior and boomer specials.
- Cinemark/Tinseltown Theaters: Senior, Discount and Early Bird days with discounted tickets for certain movies at certain locations.
- Regal Cinemas: discounted E-premier tickets purchased online for AARP members age

#### **Grocery Stores**

• Brookshire's: 5% off every Tuesday (age 55+)

#### **Lodging**

The following hotel chains offer discounts from 5% to 20% when providing your AARP membership number or showing your AARP card when making online reservations or upon registration at the hotel property. Visit www. aarp.com/membership/benefits/hotels or the hotel websites to learn more. Discounts are subject to change.

- America Inn® by Wyndham
- Ascend Hotel Collection
- Atwell Suites
- Avid Hotels
- Baymont® by Wyndham
- Best Western Hotels &Resorts, Best Western Plus, Premier and Premier Collection
- Cambria Hotels
- · Canopy by Hilton
- Choice Hotels
- Clarion and Clarion Pointe Hotels
- Comfort Inn and Suites
- Conrad Hotels & Resorts®
- Country Inn & Suites<sup>®</sup> by Radisson
- Curio Collection by Hilton<sup>™</sup>
- Crowne Plaza Hotels and Resorts
- Curio Collection by Hilton
- Days Inn<sup>®</sup> by Wyndham
- Dazzler® by Wyndham
- Dolce® by Wyndham
- DoubleTree by Hilton™
- Econo Lodge
- Embassy Suites by Hilton<sup>™</sup>
- Esplendor® Boutique Hotels by Wyndham
- Even Hotels
- Everhome Suites
- Executive Residency by Best Western®

- Extra Holidays
- Glo<sup>®</sup>
- Hampton by Hilton<sup>™</sup>
- Hawthorn Suites® by Wyndham
- Hilton Hotels & Resorts, Garden Inn and Grand Vacations
- Holiday Inn, Holiday In Express, Holiday Inn Club Vacations
- Home2 Suites by Hilton
- Hometowne Studios by Red Roof
- Homewood Suites by Hilton™
- Hotel Indigo
- Howard Johnson® by Wyndham
- Hualuxe Hotels and Resorts
- IHG Hotels and Resorts
- InterContinental Hotels and Resorts
- Karisma Hotel and Resorts
- Kimpton Hotels and Resorts
- La Quinta® by Wyndham
- LXR hotels
- MainStay Suites
- Microtel® by Wyndham
- Motel 6
- Motto by Hilton
- Park Inn® by Radisson
- Park Plaza®
- Quality Inn
- Radisson® Hotels, Blue and Red
- Ramada® by Wyndham
- Red Collection
- Red Roof Inn and Plus
- Regent Hotels and Resorts
- Rodeway Inn
- Signia by Hilton
- Sleep Inn
- Staybridge Suites
- Studio 6
- Suburban Extended Stay Hotel
- Super 8° by Wyndham
- SureStay Collection® by Best Western, SureStay Hotel® by Best Western and Plus® Hotel by Best

- Western
- Tapestry Collection by Hilton
- The Red Collection
- Trademark® Collection by Wyndham
- Travelodge® by Wyndham
- Tru by Hilton®
- TRYP® by Wyndham
- Vib®
- Voco
- Waldorf Astoria® Hotels &Resorts
- Wingate® by Wyndham
- Wyndham Garden®, Grand® and Hotels & Resorts
- Wyndham®

#### Restaurants

- Applebee's -- 10-15% off (varies by location) may require golden apple card (60+)
- Bonefish Grill 10% senior discount using AARP membership card
- Bubba Gump Shrimp Co.
   10% senior discount using AARP membership card
- Carrabba's Italian Grill– 10% senior discount using AARP membership card
- Cinnabon 10% senior discount using AARP membership card
- Chart House 10% senior discount using AARP membership card
- Chick-Fil-A 10% off or free small drink or coffee (55+), depending on location.
- Chili's 10% off for persons 55+ but varies by location
- Corner Bakery Café 10% senior discount using AARP Membership card
- Denny's 15% senior discount using AARP membership card
- Doordash 25% off your first order of \$15 or more using AARP membership card
- Ernest's Orleans Restaurant Wednesday night Speakeasy discounted dinners (only available during certain

months)

- Ernest's Orleans Restaurant - Thursday night The Best of Times discounted dinners (only available during certain months)
- Golden Corral Restaurants - 10% off for seniors (62+), but varies by location
- IHOP Special Senior meals at discounted prices
- Joe's Crab Shack 10% senior discount using AARP membership card
- KFC Free small drink with any meal (55+), varies by location
- Landry's Inc. Restaurants - 10% senior discount using AARP membership card
- Long John Silver's offers discounts to seniors but varies by location
- McCormick & Schmick's-10% senior discount using AARP membership card

McAlister's Deli – 10% senior discount using AARP membership card

- McDonalds -- discounts on coffee for senior citizens. but varies by location
- Moe's Southwest Grill - 10% senior discount with AARP membership card
- The Oceanaire Seafood Room- 10% senior discount using AARP membership card
- Outback Steakhouse-10% senior discount using AARP membership card
- Papa Johns 20% off regular menu prices on online orders using AARP membership card
- Pei Wei Asian Kitchen -\$5 off purchase of \$25 or more using AARP membership card
- Popeye's Louisiana Kitchen - offers 10% discount to seniors 55+ at various locations
- Rainforest Café- 10% senior discount using AARP

membership card

- Saltgrass Steak House– 10% senior discount using AARP membership card
- Scholotzsky's 10% senior discount using AARP membership card
- Sonic 10% off or free beverage (60+) varies by location
- Subway Free small drink or 10% off at selective locations (60+)
- Taco Bell 5% off or free beverages (65+) at selective locations
- Waffle House 10% off on Mondays for persons 60+ at selective locations
- Wendy's Free drink with purchase (62+), but varies by location

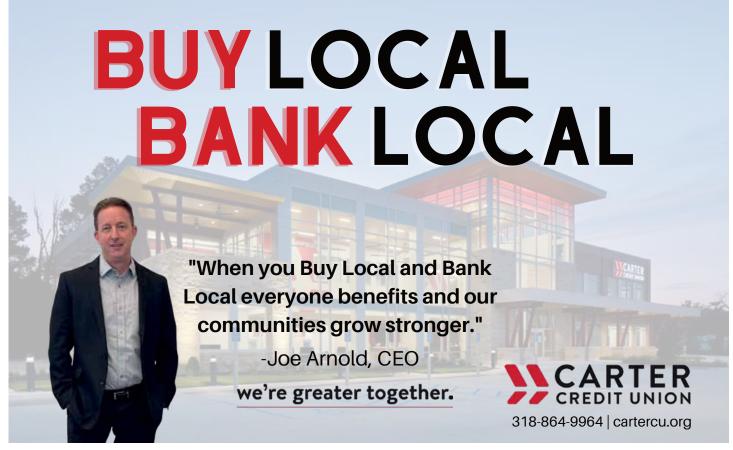
#### Retail

- Ancestry Services 30% discount using AARP membership card
  - AT&T -- \$10 off per line

- per month on AT&T unlimited Premium PL Plan with AARP card
- Consumer Cellular 5% off monthly services for AARP members
- Kohl's –15% off online purchase of \$100 or more with AARP membership card
- Valvoline Oil Change center – 15% discount using AARP Membership card
- Verizon Services offer plans for persons 55 and older
- Walgreens Discount card for savings and link your AARP member card for more benefits

#### **Transportation**

- Amtrak Rail service -15% discount on the lowest available rail fare for persons
- Avis Car Rental Up to 30% off for AARP members (55+) (800-331-1800)



- British Airways senior discount with AARP card
- Budget Rental Cars up to 30% off for AARP member (55+) (800-733-9092)
- Explorations by Collette Tours --senior discount with AARP card
- Grand European Travel--senior discount with AARP card
- Holland American Lines - up to \$200 onboard credit on select cruises with AARP card
- PayLess Car Rental 5% off base rates with AARP card
- Vacations by Rail --senior discount with AARP card

## **Senior Housing Options**

#### **Active Adult Living** Subdivisions

Willow Lake Adult Community(55+) 103 Willow Lake Blvd Bossier City, LA 71111 318 - 747 - 3212

#### **Assisted Living Facilities**

Housing, support services and health care designed to meet the needs of those who require help with activities of daily living, but wish to remain as independent as possible. An intermediate level of care between independent living and nursing homes for

those who are not able to care for themselves, but do not require constant care. Assists residents with personal care, such as: bathing, dressing, toileting, eating, grooming, getting around and medication assistance.

Azalea Estates of Shreveport 516 E. Flournoy Lucas Road Shreveport, LA 71115 318-797-2408

Bloom at Bossier 4828 Medical Drive Bossier City, LA 71112 318-746-0470

Brookdale Shreveport 7110 University Shreveport, LA 71105 318-524-2100

Brookdale Bossier City 2540 Beene Boulevard Bossier City, LA 71111 318-747-2114

Montclair Park Assisted Living 9100 East Kings Highway Shreveport, LA 71115 318-797-1114

Savannah at The Oaks 600 East Flournoy Lucas Shreveport, LA 71115 318-212-6257 www.wkhs.com

Residents have a unique

opportunity to experience the individualized and special attention when some assistance with daily activities is needed or desired. Spacious studio, one-bedroom and two-bedroom apartments provide flexible options. More than a place of luxury and serenity, Savannah at The Oaks offers residents a wide range of activities to appeal to virtually every interest.

Savannah Grand Assisted Living 4770 Brandon Blvd Bossier City, LA 71111 318-549-1001

The Blake at Bossier City 2000 Blake Boulevard Bossier City, LA 71111 318-752-6611 or 318-532-4289 www.blakeseniorliving. com/senior-living/la/ bossier-city/blake-blvd/

Discover the essence of joy at The Blake at Bossier City. Warm, sophisticated, and brimming with charm, our family-owned senior living community in Bossier City, Louisiana, provides a luxury experience for an exceptional value. Delivering comfort and style, our pet-friendly Assisted Living and Memory Care residences include a host of amenities for vibrant living.

The Gables at Spring Lake 8622 Line Avenue Shreveport, LA 71106 318-861-2266

#### **Independent Living** Communities

Independent living communities provide seniors with the opportunity to experience as much freedom as they choose in a secure setting. These communities are designed for those who are relatively physically and socially independent. The major benefits are maintenance free living, socialization opportunities and numerous activities. Other amenities may include housekeeping services, pest control, apartment maintenance, parking, utilities, cable television, transportation and one or more meals served in a common dining area. These communities do not provide custodial or medical care. Costs are covered by the individual.

Garden Apartments at the 600 East Flournoy Lucas Rd. Shreveport, LA 71115 318-212-2000 www.oaksofla.com

Garden Apartments at The Oaks offers 119 garden apartments, all on one level with many overlooking a lake and



1815 Marshall Street Shreveport, LA 71101 (318) 222-0348

2500 Southside Drive Shreveport, LA 7 1118 (318) 687-1256

2201 Airline Drive Bossier City, LA 71111 (318) 746-2543

705 S. Spruce Street Vivian, LA 71082 (318) 375-3011

Affiliated with Kilpatrick Life Insurance Company offering a variety of final expense plans.

most with parking just outside the door. A number of studio and one-bedroom garden apartments with interior access to the Alta and John Franks Community Centre also available.

Redbrook Independent Living 403 East Flournoy Lucas Road Shreveport, LA 71115 318-798-3500

Stiles Apartments 403 East Flournoy Lucas Road Shreveport, LA 71115 318-798-3500

Summerfield Estates 9133 Baird Road Shreveport, LA 71118 318-688-9525

#### Tower at The Oaks 600 East Flournoy Lucas Rd Shreveport, LA 71115 318-212-6257 www.oaksofla.com

Offers 124 residences for active adults, age 55+, a firstof-its kind for Shreveport. The Tower is nestled in a parklike setting surrounded by beautiful vistas – trees, water, walking trails and spacious lawns. The luxurious multistory building is the nucleus of a concierge community with resort amenities such as flexible dining options and a spa and wellness center.

Waterview Court 2222 East Bert Kouns Shreveport, LA 71105 318-524-3300

#### **Nursing Homes and Rehabilitation Centers**

Residence for people who require constant nursing care and have significant deficiencies with activities of daily living. In addition to skilled nursing services and certified nursing assistant

services, the resident can receive physical, occupational, speech, and other rehabilitative therapies. Nursing homes that participate in the Medicare and Medicaid programs are subject to federal requirements. Medicare covers nursing home services for 20 to 100 days for beneficiaries who require skilled nursing care or rehabilitation services following a hospitalization of at least 3 consecutive days. Visit medicare.gov to compare area Medicare certified skilled nursing facilities.

Booker T. Washington Nursing Home 7605 Line Avenue Shreveport, LA 71106 318-219-2688

Bradford Guest Care Center 3050 Baird Road Shreveport, LA 71118 318-688-1010

Claiborne Healthcare Center 1536 Claiborne Shreveport, LA 71103 318-631-3426

Colonial Oaks Guest Care Center 4921 Medical Drive Bossier City, LA 71112 318-742-5420

Cypress Point Nursing and Rehabilitation Center 2901 Douglas Bossier City, LA 71111 318-747-2700

Garden Court Nursing Home 4405 Airline Drive Bossier City, LA 71111 318-747-5440

Garden Park Nursing Home and Rehabilitation Center 9111 Linwood Shreveport, LA 71106 318-688-0961

Guest Care Center at Spring Lake 8622 Line Avenue Shreveport, LA 71106 318-868-4126

Harmony House Nursing Home 1825 Laurel Street Shreveport, LA 71103 318-424-5251

#### Health Center at Live Oak 600 East Flournoy Lucas Rd Shreveport, LA 71115 318-212-6257

Multifaith health center serving seniors since 1982. Medicare skilled nursing services with semi-private and private rooms available.

Heritage Manor - South 9712 Mansfield Road Shreveport, LA 71118 318-687-2080

Heritage Manor of Bossier City 2575 Airline Drive Bossier City, LA 71111 318-746-7466

Heritage Manor Stratmore 530 Stratmore Drive Shreveport, LA 71105 318-524-2202

Heritage Manor West 7060 Cottonwood Blvd Shreveport, LA 71129 318-686-1400

#### **Highland Place** 1736 Irving Place Shreveport, LA 71101 318-221-1983

Highland Place of Shreveport is "Caring from the heart". Our staff is available 24 hours a day to assist you or your loved in transitioning to our facility. Our facility offers 24-hour skilled nursing in our short-stay Medicare rehabilitation unit. We

have a registered respiratory therapist, full time wound care team, and other health care professionals on staff to provide needed specialty services.

Landmark Nursing Center 9105 Baird Road Shreveport, LA 71118 318-688-6691

Magnolia Manor Nursing and Rehabilitation Center 1411 Claiborne Avenue Shreveport, LA 71103 318-868-4421

Old Brownlee Community Care Center 469- Old Brownlee Road Bossier City, LA 71111 318-553-5950

Pierremont Healthcare Center 725 Mitchell Shreveport, LA 71106 318-868-2789

Pilgrim Manor Guest Care 1524 Doctors Drive Bossier City, LA 71111 318-742-1623

Riverview Care Center 4820 Medical Drive Bossier City, LA 71112 318-747-1857

Roseview Nursing Center 3405 Mansfield Road Shreveport. LA 71103 318-222-3100

Southern Oaks Nursing and Rehabilitation Center 1524 Glen Oaks Place Shreveport, LA 71103 318-221-0911

## Southern Hills Healthcare & Rehabilitation 9105 Baird Rd Shreveport, LA 71118 318- 688-6691

Creating a Place of Healing, Heart, and Home. Southern Hills Healthcare is a health care community offering individuals a place to recover, rehabilitate and/or reside, depending on their specific needs.

Shreveport Manor Guest Care Center 3302 Mansfield Road Shreveport, LA 71103 318-222-9482

The Guest House 9225 Normandie Drive Shreveport, LA 71118 318-686-0515

Veterans Nursing Home 3130 Arthur Ray Parkway Bossier City, LA 71112 318-741-2763

Village Health Care at the Glen 403 E. Flournoy Lucas Road Shreveport, LA 71115 318-798-3500

#### WK Progressive Care Center 2715 Albert Bicknell Dr. Shreveport, LA 71103 318-212-8200

Willis-Knighton
Progressive Care Center
offers comprehensive 24
hour nursing, in-house
rehabilitation services, infusion
therapy, and wound care
with private and semi-private
rooms.

#### Willis-Knighton Extended Care Center 2550 Kings Highway Shreveport, LA 71103 318-212-6820

Willis-Knighton Extended Care Center offers specialized rehabilitation care for patients requiring extended care treatments.

#### **Senior Apartments**

Usually age-restricted 55+ or 62+ and follow HUD regulations. If 55+, at least one person in the apartment must be at least 55 and the community must have no more than 20% of all residents under age 55. If 62+, all residents must be at least 62. Exceptions are made for younger renters if handicapped. Some rentals are income based and may be eligible for government subsidies.

Agape Canaan Towers Apartments 400 N. Dale Shreveport, LA 71118 318-222-4230

Arbor and Terrace Apartments 4770 Brandon Blvd Bossier City, LA 71111 318-549-1001

Barton Drive Manor 1625 Barton Dr. Shreveport, LA 71107 318-221-3351

Bentley Apartments 6760 Raspberry Lane. Shreveport, LA 71129 318-687-2007

Berkshire Apartments 2120 North Hearne Ave. Shreveport, LA 71107 318-221-4622

Blanchard Place Apartments 3900 Roy Rd. Shreveport, LA 71107 318-929-7359

Blanchard Seniors II Apts. 246 Phelps Ave. Blanchard, LA 71009 318-309-9111 Blanchard Seniors III Apts. 231 N. Main Blanchard, LA 71009 318-929-9117

Bridgestone I & II Apartments 3852 Hwy. 171 Gloster, LA 71030 318-933-8594.

Brookhaven Elderly Apts. 2705 Stanberry Dr. Shreveport, LA 71118 318-687-8894

Cedar Hills Apartments 7401 St. Vincent Shreveport, LA 71106 318-861 6915

Canaan Village Apartments 1915 Patzman St. Shreveport, LA 71101 318-221-6663

Cloverdale Plaza Apartments 2213 Shed Rd. Bossier City, LA 71111 318-742-6202

Coventry Place Apartments 4565 North Market St. Shreveport, LA 71107 318-425-7913

Devonshire Apartments 2130 N. Hearne Ave. Shreveport, LA 71107 318-424-4775

Evangeline Foundation Apts. 3875 Line Ave. Shreveport, LA 71106 318-861-1177

Fair Park Terrace Apartments 3401 Mertis Ave. Shreveport, LA 71109 318-631-5502

Galilee Eden Gardens Apts. 1500 Park Ave. Shreveport, LA 71103 318-226-9734 Galilee Majestic Arms Apts. 525 Sycamore St. Shreveport, LA 71103 318-222-4810

#### Garden Apartments at The Oaks 600 East Flournoy Lucas Shreveport, LA 71115 318-212-2000

Offering 119 garden apartments, all on one level with many overlooking a lake and most with parking just outside the door. A number of studio and one-bedroom garden apartments with interior access to the Alta and John Franks Community Centre also are available.

Greenwood Apartments 9224 Greenwood Road Greenwood, LA 71033 318-938-1496

Greenwood Elderly Apartments 8910 Greenwood Rd. Shreveport, LA 71033 318-938-0038

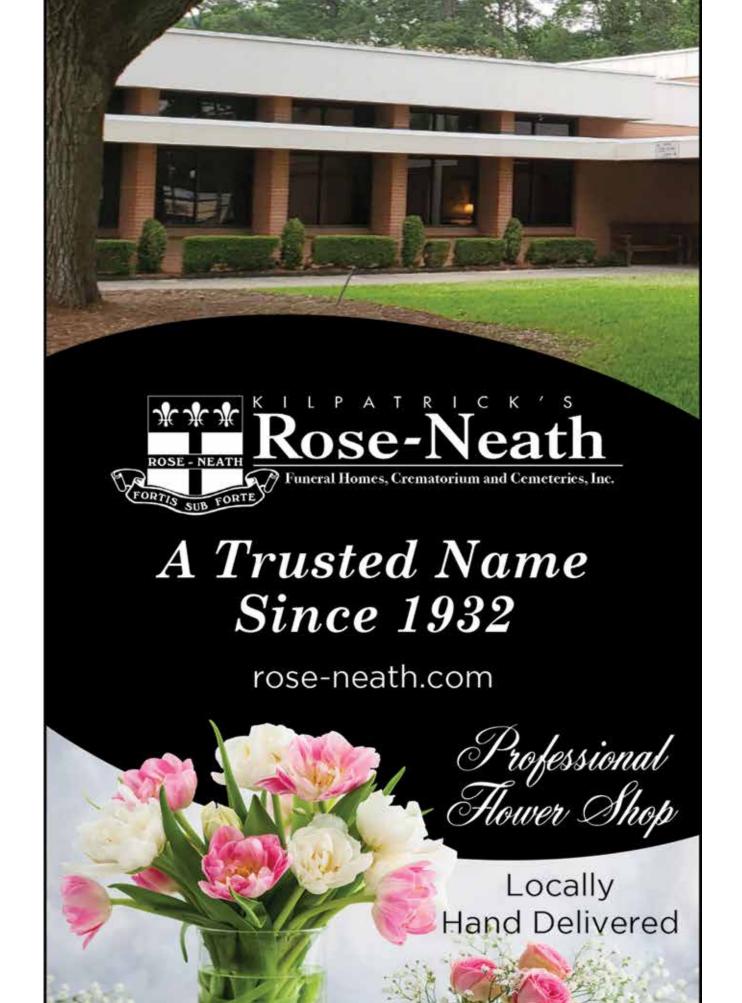
Holy Cross Villas West 9333 Normandie Dr. Shreveport, LA 71118 318-688-8051

Jefferson Apartments 907 Louisiana Ave. Shreveport, LA 71101 318-221-7505

Jordan Square Apartments 625 Jordan St. Shreveport, LA 71101 318-227-2591

King Garden Apartments 1510 David Raines Rd. Shreveport, LA 71107 318-222-0805

Mooring Manor Apartments 1008 Old Mooringsport Rd. Mooringsport, LA 71060 318-996-6193



North Parke Apartments 100 North Parke Drive Doyline, LA 71023 318-745-2686

Northside Villa 4585 N. Market St. Shreveport, LA 71101 318-221-2876

Old Salem Village 6725 Buncombe Rd. Shreveport, LA 71129 318-687-2378

Park Place Manor 3231 Mertis St. Shreveport, LA 71109 318-635-2416

Rebel Road Apartments 106 Rebel Rd. Vivian, LA 71082 Phone: 318-375-5365

Redbrook Independent Living 403 East Flournoy Lucas Road Shreveport, LA 71115 318-798-3500

Shreveport Garden Elderly **Apartments** 235 E Stoner Ave Shreveport, LA 71101 318-678-8900

South Pointe Place Apartments 1133 South Pointe Parkway Shreveport, LA 71105 318-212-1703

Southwood Gardens Apts. 3550 Cedar Creek Rd. Shreveport, LA 71118 318-682-4022

Southwood Square **Apartments** 9085 Dean Road Shreveport, LA 71118 318-671-1888

Spring Forest Apartments 6759 Colquitt Rd. Keithville, LA 71047 318-925-2630

Stiles Apartments 403 East Flournoy Lucas Road Shreveport, LA 71115 318-798-3500

The Gables at Spring Lake 8622 Line Avenue Shreveport, LA 71106 318-861-2366

The Village Apartments 420 North Sibley Benton, LA 71006 318-965-9258

Tower at The Oaks 600 East Flournoy Lucas Shreveport, LA 71115 318-212-6257

Offers 124 residences for active adults, age 55+, a firstof-its kind for Shreveport. The Tower is nestled in a parklike setting surrounded by beautiful vistas – trees, water, walking trails and spacious

lawns. The luxurious multistory building is the nucleus of a concierge community with resort amenities such as flexible dining options and a spa and wellness center.

Vivian Elderly Apartments 344 Red Bud Lane Vivian, LA 71082 318-375-2454

Twin Oak Apartments 609 Redbud Courts Vivian, LA 71082 318-375-2381

Waterview Court 2222 East Bert Kouns Industrial Loop Shreveport, LA 71105 318-524-3300

Wellington Square Apts 1812 Jewella Rd. Shreveport, LA 71109 318-635-5867

Wilkinson Terrace Apts. 2725 Southern Ave. Shreveport, LA 71104 318-221-5286

Windsor Village Apartments 1920 North Hearne Ave. Shreveport, LA 71107 318-424-0067

Woodcrest Apartments 100 Village Manor, #33 Haughton, LA 71037 318-949-1229

Yorkshire Apartments 2020 North Hearne Ave. Shreveport, LA 71107 318-424-4775

#### Things to Do **Attractions**

Bayou Axe Company 509 Barksdale Blvd. Bossier City, LA 71111 318-588-5095 www.bayouaxe.com

Blueberry Hill (pick your own) 5121 Bellevue Road Haughton, LA 318-949-4930

Gators and Friends Exotic Zoo 11441 Highway 80 Greenwood, LA 71033 318-939-1199 www.gatorsandfriends.com

Lenox Acres (berries) 6501 Vardaman Road Keithville, LA 318-560-7244 www.lenox-acres.com

McKinney Hill Market/ Farm (pick your own vegetables) 6510 Camp Clara Hugh Road Hosston, LA 318-287-3397

There is a real need in the community for the service called Meals on Wheels. Not only is the meal essential to the senior, but the daily contact with the meal driver is vital to their safety and well being. Sometimes we have to count on each other

Please help support this community resource by sending a donation to

Meals on Wheels Program Caddo Council on Aging

1700 Buckner Street, Suite 240 Shreveport, Louisiana 71101

Meals on Wheels Program **Bossier Council on Aging** 

706 Bearkat Drive Bossier City, Louisiana 71111



Morell Dairy Farm (dairy farm and creamery) 4763 Hwy 169 Mooringsport, LA 318-309-4046 www.morelldairyfarm.com

Saige Acres Flower Farm 10200 Blanchard Furrh Road Mooringsport, LA 318-525-6981 www.saigeacres.com

Sanctuary Glass Studio 421 Lake Street Shreveport, LA 71101 504-390-4377 www.sanctuaryglassstudio.com

Sci-Port Discovery Center IMAX Theatre 820 Clyde Fant Parkway Shreveport, LA 71101 318-424-3466 www.sci-port.org

Shreveport Aquarium 601 Clyde Fant Memorial Parkway Shreveport, LA 71101 318-383-0601 www.shreveportaquarium.com

Shreveport Common 801 Crockett Street Shreveport, LA 71101 318-673-6537 www.shreveportcommon.com Splash Kingdom 7670 West 70th Street Shreveport, LA 71129 318-938-5473

Stage Center 5300 Barksdale Blvd Bossier City, LA 71112 318-218-9978 www.stagecenterla.com

State Fair of Louisiana 3701 Hudson St. Shreveport, LA 71109 318-635-1361 www.statefairoflouisiana.com

Surge Entertainment Center 2950 East Texas Street Bossier City, LA 71111 318-746-3727 www.surgefun.com/

#### Clubs and **Organizations**

Air Force Assn., Chap. 159 318-965-2057

American Legion Post #14 5315 South Lakeshore Drive Shreveport, LA 71119 318-636-9276

**AARP** of Louisiana 866-448-3620 225-376-1144

**AARP Shreveport Chapter** #3832 7881 Jefferson Paige Road Shreveport, LA 71119 318-218-7398

**AARP Rose City Chapter** #3568 1204 Crabapple Shreveport, LA 71118 318-423-1876

ArkLaTex Genealogical Association P. O. Box 4463 Shreveport, LA 71134

Ark La Tex Ambassadors 318-865-5555

Bossier Retired Teachers Association 318-326-4896

Broadmoor Masonic Lodge 318-868-5442

Caddo Retired Teachers Assn. Association 318-798-6639

Caddo-Bossier Retired **Teachers** 318-631-3418

Cross Lake Dance Club 318-458-7746

El Karubah Shrine Temple 318-631-1594

Elks Club and Lodge No. 122 318-868-5301

Friends of Genealogy, Inc. 318-742-3809

GENCOM – The Computer Genealogy Group 318-773-7406

Knights of Columbus 318-742-3665

Krewe of Atlas 318-349-9654

Krewe of Centaur 318-393-8560

Krewe of Elders 318-925-3914

Krewe of Gemini 318-741-9264

Krewe of Highland 318-402-1132

Lions Club of Bossier City 318-747-9444

Loyal Order of Moose 318-688-6733

Masonic Lodge #384 F & AM 318-746-4916

National Association of Retired Federal Employees 318-742-5092

National Association of Retired Federal Employees 318-671-1714

National Association of Retired Federal Employees 318-865-6730



9105 Baird Rd, Shreveport, LA 71118 Tel (318) 688-6691 eFax (318) 266-8808

# Creating a Place of Healing, HEART AND HOME

SOUTHERN HILLS HEALTHCARE IS a health care community offering individuals a place to recover, rehabilitate and/or reside, depending on their specific needs.

https://www.southernhillshealthcare.com/

North Louisiana Chapter of Romance Writers of America 318-426-4126

North Louisiana Fly Fishers 318-469-0854

NW Louisiana Senior Olympic Games, Inc. 318 - 658-3811

Petroleum Club of Shreveport 318-425-4251

River Cities Corvette Club 318-688-5037

Rotary Club of Shreveport 318-505-3951

Senior's Club 318-635-0010

Shreveport Bossier Dance 318-588-7222

Shreveport Bridge Association ACB Unit #170 7625 East Kings Highway Shreveport, LA 71105 318 - 797-0855

Shreveport Garden Club 318-286-3526

Shreveport Soaring Club 318-773-2243

Shreveport Yacht Club 318-631-7417

Southern Swinger Square Dance Club 318-469-3183

Southern Trace Country Club 318-798-8300

The Red Hat Society, Inc. 866-386-2850

The Shreveport Club 318-221-0618

The Tarshar Society of Shreveport 318-525-5588

Union Masonic Board 318-631-9818

Woman's Department Club 318- 222-4186 or 318-734-5958

#### **Entertainment**

**Brookshires Entertainment** Center 2000 CenturyLink Center Dr. Bossier City, LA 71112 318-747-2501 brookshiregroceryarena.com

Cinemark Tinseltown Movie Theatre 8400 Millicent Way Shreveport, LA 71115 318-798-6488 www.cinemark.com/ theatres/la-shreveport/ cinemark-tinseltown-and-xd

East Bank Theatre and Gallery 630 Barksdale Blvd Bossier City, LA 71111 318-741-8310 www.bossierarts.org

**Emmett Hook Performing** Arts 550 Common Street Shreveport, LA 71101 318-429-6887

Laugh Out Loud Comedy Club 618 Commerce Street Shreveport, LA 71101 318-353-1600 www.lolshreveport.com

Marjorie Lyons Playhouse 2911 Centenary Blvd. Shreveport, LA 71104 318-869-5242 www.centenary.edu/ campus-community/ marjorie-lyons-playhouse/ Regal Movie Cinema at the Boardwalk 2 River Colony Drive Bossier City, LA 71111 844-462-7342 www.regmovies.com/theatres/ regal-louisiana-boardwalkimax

River City Repertory Theatre 2829 Youree Drive, Suite 4 Shreveport, LA 71104 318-868-5888

Shreveport Little Theatre 812 Margaret Place Shreveport, LA 71101 318-424-4438 shreveportlittletheatre.com

Shreveport Metropolitan Ballet P. O. Box 7745 Shreveport, LA 71137 318-221-8500 shreveportmetroballet.org

Shreveport Opera 212 Texas, Suite 101 Shreveport, LA 71101 318-227-9503 www.shreveportopera.org

Shreveport Symphony Orchestra 616 Jordan Street Shreveport, LA 71101 318-227-8863; 318-222-7496 shreveportsymphony.com

Stage Center 5300 Barksdale Blvd Bossier City, LA 71112 318-218-9978 www.stagecenterla.com

State Fair of Louisiana 3701 Hudson St. Shreveport, LA 71109 318-635-1361 www.statefairoflouisiana.com

Strand Theatre 619 Louisiana Shreveport, LA 71101 318-226-1481 www.thestrandtheatre.com The Robinson Film Center 617 Texas Street Shreveport, LA 71101 318-424-9090 www.robinsonfilmcenter.org

#### Festivals and Events

318 Restaurant Week www.318restaurantweek.com Held during May of each year.

ArtBreak www.shrevearts.org

Held in April. Witness firsthand the results of quality Fine Arts instruction and Arts in Education programming.

Artini www.bossierarts.org Held in June. Live music, visual art, martinis, and socializing served with a twist.

Barksdale Defenders of Liberty Air Show www.barksdaleafbairshow.com Held in March. Featuring displays of the latest, as well as historic, military, and civilian aircraft and other related performers.

Believe! Lights the Night www.shreveportaquarium.com Held in December. The ultimate interactive magical Christmas journey. Receive a magic motion-activated Christmas wand that turns on lights, makes music, lights a fireplace, jingles bells and more as you venture through the aquarium.

Benton Christmas on the Square & Parade bentonchristmasonthesquare.

Held in early December. Shopping booths are located around Heritage Village Square with paved streets, historical buildings open for tour, live entertainment on

two stages, and varied kids activities.

Bossier City Farmers Market bossiercityfarmersmarket.com

Each Saturday from April through November from 9 am to 1 pm. Features fresh produce, crafts, food items, live music, and children's activities.

BREW – a Premier Beer Tasting Festival www.shreveportbrew.com

Experience an October afternoon sampling over 100 internationally acclaimed and domestically micro-brewed ales, pilsners, and stouts. Features live music, college football games, and delicious samples of signature dishes from Shreveport's most popular restaurants.

Christmas in Roseland www.christmasinroseland.org

The American Rose Center is transformed into a whimsical winter wonderland from the day after Thanksgiving until the weekend before Christmas. Featuring thousands of twinkling lights, dozens of lighted displays, giant Christmas Cards, nightly entertainment, photos with Santa, and tons of fun!

Christmas on Caddo Fireworks Festival christmasoncaddofireworks.

Held in December. Featuring s local entertainment, concessions, family fun, and fireworks over Caddo Lake.

CORK - Red River Revel Wine Event: corkwinefestival.com First week of April. Receive a signature CORK wine glass and spend the afternoon socializing and tasting from a selection of over 100 wines and impeccable bites from local eateries. Live music, raffle drawings, and fun!

Country Christmas Festival www.townofvivian.us

Held in December. A Victorian country Christmas festival with entertainment, food, wine garden, crafts, and shopping.

DixieMaze Fall Festival www.dixiemaze.com

Held in October. Includes a corn maze, pumpkin patch, haunted attractions, hayrides.

Geek'd Con www.geekdcon.com

Held in August. One of the premiere comic con style events in the state while also

bringing in Rock & Roll Hall of Fame members, Star Wars icons, Pro Wrestling Hall of Fame members, and horror movie legends.

Heritage and Harvest Tour redrivercrossroadshistorical.org

Held in October. Spend a day in the country exploring the history and culture of the region. Cruise past historic homes and farms as well as other points of interest.

Highland Jazz and Blues Festival

www.highlandjazzandblues.org Held in September in the historic Columbia Park. This FREE annual event features

local and national jazz and blues artists, great food, and local artwork.

Independence Bowl

Late December. A postseason NCAA sanctioned Division I college football game with many other events the week before the game.

KTBS 3 Independence Day Festival www.ktbs.com

Held on July 4th. Festival Plaza will come alive to honor the U.S. military and features food, music, fireworks and fun.

Let the Good Times Roll Festival

www.facebook.com/

letthegoodtimesrollfestival Held in June. A celebration of African American culture. and features performances by top names in soul, gospel, hiphop and R&B.

Louisiana Soulfood Fall Festival louisianasoulfoodfallfestival. com

Held in August. This event features good food and music.

Mardi Gras in the ArkLaTex Held in January and February. Parades, Bals and other events hosted by area Krewes.

Mudbug Madness Festival www.mudbugmadness.com.

Held Memorial Day weekend. Cajun festival featuring live music and Cajun cuisine.

Mutiny at Shreveport

A-Scare-ium www.shreveportaquarium.com

Held in October at the Shreveport Aquarium. It's a Haunted Pirate Adventure with chills, thrills and of course, gills!

Pioneer Heritage Festival www.greenwoodla.org October festival celebrates



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the enduring spirit of the settlers of Greenwood and features concessions, games, entertainment, bass tournament, and parade.

Prize Fest www.prizefest.org

Held in November. An unparalleled street festival experience featuring film, music, food, fashion, comedy and community.

Red River Arts Festival www.redriverrevel.com

Held in October. From traditional Cajun cuisine to deep-rooted music and handcrafted art, the Revel offers a vast experience through activities, entertainment, food, and local traditions.

Red River Balloon Rally www.redriverballoonrally.com

Held in July. Featuring kid zones, tethered balloon rides, and entertainment.

Rockets over the Red Christmas Festival www.rocketsoverthered.com

Held end of November. Live entertainment, face painting Santa, food available from area food trucks, tree lighting, fireworks, and bridge light show.

Senior Day Expo at the Louisiana State Fair www.statefairoflouisiana.com www.thebestoftimesnews.

Opening day of the State Fair in October of each year. Features exhibitors providing valuable information about products and services, entertainment, contests and give-a-ways. Free admission to Expo and the State Fair of Fair Shreveport-Bossier Black Restaurant Week shreveportblackrestaurants.com

Held in November, Promotes many of the black owned restaurants in the area.

Shreveport Derby Day www.derbydayshreveport.com

Held in early May. Features live music, games, food, and an open bar serving traditional Kentucky Derby cocktails.

Shreveport Farmers Market www.redriverrevel.com/

farmers-market Open Saturdays from June - August of each year from 7:30 am to 12:30 pm. Features vegetables, fruits, herbs, plants, honey, and meats.

Silver Screenings www.robinsonfilmcenter.org

Screening of a classic movie, followed by a buffet lunch, on the 3rd Tuesday of each month at 10:30 am at the Robinson Film Center.

State Fair of Louisiana www.statefairoflouisiana.com

Held during late October through early November. Features animal competitions, cooking competitions, talent competitions, folk entertainment, midway carnival rides, food, nationally known headline entertainers, and more.

Sunflower Trail and Festival redrivercrossroadshistorical.org

Held in June of each year. A festival featuring live music, delicious food, arts, and crafts.

Super Derby Festival www.ladowns.com

Held in September. Horses, trainers, and riders come from around the country to compete at Louisiana Downs during the festival, which

culminates in the Grade I Super Derby.

Tinsel www.tinselshreveport.com Held in late November. Ticketed attendees are chauffeured to multiple stops along Line Avenue, shopping in over 30 of the area's most popular stores. Along the route, stores offer complimentary food, beverage, entertainment and exclusive discounts for Tinsel shoppers.

#### **Gambling Venues**

Bally's Shreveport Resort and Casino 451 Clyde Fant Memorial Shreveport, LA 71101 318-220-0711 www.ballysshreveport.com

Boomtown Casino and Hotel 300 Riverside Drive Bossier City, LA 71111 318-746-0711 www.boomtownbossier.com

Double Eagle Bingo 760 Shreveport-Barksdale Highway Shreveport, LA 71105 318-868-4170

Harrah's Louisiana Downs 8000 East Texas Street Bossier City, LA 71111 318-742-5555 www.caesars.com/ harrahs-louisiana-downs

Horseshoe Casino and Hotel 711 Horseshoe Blvd Bossier City, LA 71111 318-742-0711 www.caesars.com/ horseshoe-bossier-city

Live! Casino and Hotel Louisiana 711 Live Casino Blvd Bossier City, LA 71111 www.livecasinola.com

Margaritaville Casino and Resort 777 Margaritaville Way Bossier City, LA 71111 318-698-3920 margaritavillebossiercity.com

Sam's Town Hotel and Casino 315 Clyde Fant Parkway Shreveport, LA 71101 318-424-7777 www.samstownshreveport.com

Shreveport-Bossier Bingo 1080 Pearl Drive Bossier City, LA 71111 318-746-9988

#### Museums & Galleries

American Rose Center 8877 Jefferson Paige Road Shreveport, LA 71119 318-938-5402 www.rose.org

Antioch Baptist Church 1057 Texas Avenue Shreveport, LA 71101 318-222-7090

ArklaTex Sports Museum of Champions 400 Caddo Street Shreveport, LA 71101 318-221-8445

**ArtSpace** 710 Texas Street Shreveport, LA 71101 318-673-6535 www.artspaceshreveport.com

Asian Gardens of Shreveport 800 Texas Avenue Shreveport, LA 71101 318-401-8078

Bailey Art Gallery 214 Texas Avenue Shreveport, LA 71101 318-424-6764 www.bailey-gallery.com Barksdale Global Power Museum 88 Shreveport Road, Bldg 5088 Barksdale AFB, LA 71110 318-752-0555

Bossier Parish Library Historical Center 2206 Beckett St. Bossier City, LA 71111 318-746-7717 www.bossierlibrary.org/ locations/history-center

Bossier Arts Council 630 Barksdale Blvd Bossier City, LA 71111 318-741-8310 www.bossierarts.org

Herbert S. Ford Museum 519 South Main Street Homer, LA 71040 318-927-9190 www.hfordmuseum.com

Holy Trinity Catholic Church 315 Marshall Street Shreveport, LA 71101 318-221-5990 holytrinity-shreveport.com

J. Bennett Johnston Waterway Regional Visitor Center 700 Clyde Fant Parkway Shreveport, LA 71101 318-677-2673 www.mvk.usace. army.mil/Missions/ Recreation/J-Bennett-Johnston-Visitor-Center

Jubilee Zoo 6402 Highway 1 Shreveport, LA 71108 318-929-7387 www.jubileezoo.com

Karpeles Manuscript Library Museum 3201 Centenary Blvd Shreveport, LA 71104 318-861-7615 www.karpeles.com/museums/ shr.php

LA State Exhibit Museum 3015 Greenwood Road Shreveport, LA 71109 318-632-2020 www.laexhibitmuseum.org

Louisiana State Oil and Gas Museum 200 S. Land Avenue Oil City, LA 71061 318-995-6845 www.townofoilcity.com/ louisiana-state-oil-and-gasmuseum.html

Marlene Yu Museum 710 Travis Street Shreveport, LA 71101 318-717-9111 www.marleneyumuseum.org

Meadows Museum of Art 2911 Centenary Blvd Shreveport, LA 71104 318-869-5169 themeadowsmuseum.com

Multicultural Center of the South 520 Spring Street Shreveport, LA 71101 318-424-1380

Norsworthy Gallery 214 Texas Street Shreveport, LA 71101 318-424-6764 www.thenorsworthv.com

NW Louisiana Walk of Stars 500 Clyde Fant Parkway Shreveport, LA 71101 www.walkofstars.org

Oakland Cemetery 1000 Milam Street Shreveport, LA 71101 318-673-7895

Pamoja Art Society 3806 Linwood Avenue Shreveport, LA 71108 318-638-8739



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- abcshreveport@abc-seniors.com









Pioneer Heritage Center LSU Shreveport Shreveport, LA 71115 318-797-5339 www.lsus.edu/community/ pioneer-heritage-center

Red River National Wildlife Refuge 150 Eagle Bend Point Bossier City, LA 71112 318-742-1219 www.fws.gov/refuge/red\_river

R. W. Norton Art Gallery 4747 Creswell Avenue Shreveport, LA 71104 318-865-4201 www.rwnaf.org

Shreveport Railroad Museum 142 N. Common Street Shreveport, LA 71101 318-797-8008 www.shreveportwaterworks. org/railroad-museum

Shreveport Water Works Museum 142 North Common Street Shreveport, LA 71101 318-221-3388 shreveportwaterworks.org

Southern Univ. Museum of Art 610 Texas Street, Suite 110 Shreveport, LA 71101 318-670-6631 www.sumashreveport.org

Spring Street Historical Museum 525 Spring Street Shreveport, LA 71101 318-424-0964 www.springstreetmuseum.org

Stage of Stars Museum 705 Elvis Presley Avenue Shreveport, LA 71101 318-220-9434 318-272-6045

Steve's Snaketuary 440 Mars Drive Shreveport, LA 71105 318-525-6241 www.stevesnaketuary.com

Talbot Medical Museum WK Innovation Center 2105 Airline Drive Bossier City, LA 71111 318-212-2512 www.museum.wkhs.com

Touchstone Wildlife Museum 5011 East Texas St. Bossier City, LA 71111 318-746-5792 www.touchstonemuseum.com

Vivian Railroad Station Museum 100 North Front Street Vivian, LA 71082 318-375-5300

Walter B. Jacobs Memorial Nature Park 8012 Blanchard Furrh Road Shreveport, LA 71107 318-929-2806 www.caddo.org/parks

Worley Astronomical Observatory Astronomical Observatory Road – off of LA 175 Shreveport, LA 71115 318-865-2433 318-797-1524 shreveportastronomy.com

#### **Sports and Athletics**

All Star Bowling Lanes 9130 Mansfield Road Shreveport, LA 71118 318-687-3676

Bellaire Church Athletic Club 4330 Panther Drive Bossier City, LA 71111 318-746-8715

Bossier Tennis Center 1651 Mondello Way Bossier City, LA 318-213-2108 www.bossiercity.org/414/ Bossier-Tennis-Center

Crooked Hollow Golf Club 8667 Elysian Fields Road Greenwood, LA 71033 318-938-5060 www.crookedhollowgolf.com

East Ridge Country Club 1000 Stewart Drive Shreveport, LA 71106 318-868-6571 eastridgecountryclub.com

Holiday Lanes 3316 Old Minden Road Bossier City, LA 71111 318-746-7331

Olde Oaks Golf Course 60 Golf Club Drive Haughton, LA 71037 318-742-0333 www.stonebridgeoldeoaks.com

Shreveport Mavericks Pro Basketball 318-674-7946 www.shreveportmavericks.com

Shreveport Mudbugs Hockey 318-636-7094 www.mudbugshockey.com

Southern Trace Country Club 200 Southern Trace Parkway Shreveport, LA 71106 318-798-8300 www.southerntracecc.com

SPAR Public Golf Courses www.spargolf.org

- Huntington Park 8300 Pines Rd Shreveport, LA 71129 318-673-7765
- Querbes Park 3500 Beverly Place Shreveport, LA 71104 318-673-7773

 Jerry Tim Brooks Park 2200 Milam Shreveport, LA 71101 318-673-7782

SPAR Public Tennis Centers www.myspar.org/293/

- Bill Cockrell Tennis Center 4109 Pines Road Shreveport, LA 71119 318-673-7790
- Querbes Tennis Center 3507 Beverly Place Shreveport, LA 71104 318-673-7787
- Southern Hills Tennis Center 1000 Bert Kouns Shreveport, LA 71108 318-673-7784

StoneBridge Golf Club 301 StoneBridge Blvd Bossier City, LA 71111 318-747-2004 www.stonebridgeoldeoaks.com

YMCA of NW Louisiana -BHP 3455 Knight Street Shreveport, LA 71105 318-674-9635

YMCA of South Shreveport Lash Family YMCA 9440 Ellerbe Road Shreveport, LA 71106 318-674-9613

YMCA of Shreveport Downtown 400 McNeill Street Shreveport, LA 71101 318-674-9622

#### **Tours**

Chimp Haven 13600 Chimpanzee Place Keithville, LA 71047 318-925-9575 www.chimphaven.org

Logan Mansion Tour 725 Austin Shreveport, LA 71101 318-210-1007; 318-459-2285 www.loganmansion.com

Municipal Auditorium Museum Tours 705 Elvis Presley Ave. Shreveport, LA 71101 318-841-4000; 318-272-6045 www.Shreveportmunicipalauditorium.com

Trudeau Shreveport History Tours 318-272-6045

Oaklawn Cemetery Tour Milan Street and Elvis Presley Blvd. Shreveport, LA 71101 www.oaklandcemeteryla.org

The Davis House Ghost Tour 804 Wilkinson Street Shreveport, LA 71104 318-221-3881

The Spirit of the Red River Cruise 318-564-3560 www.redrivercruise.com

#### **Volunteer Opportunities**

**AARP of Louisiana** 301 Main St, Suite 1012 Baton Rouge, LA 70825 866-448-3620 225-376-1144 www.aarp.org/volunteer/ www.aarp.org/la

American Red Cross, NWLA Chapter 318-865-9545 www.louisianaredcross.org

Bossier Council on Aging 318-741-7490 www.bossiercoa.org

Caddo Council on Aging 318-676-7900 Ext 239 www.caddocoa.org

Caddo/Bossier Foster Grandparent Program 318-676-7884

Court Appointed Special Advocates (CASA) 318-221-2272 www.vyjla.org

Food Bank of Northwest LA 318-675-2400 www.foodbanknla.org

Volunteers are needed to sort food and pack boxes for the senior program, perform general office duties, deliver senior food boxes or assist in special events.

Gingerbread House 318-674-2900 www.gingerbreadhousecac.org

Habitat for Humanity 318-868-8040 www.nwlahabitat.org

Literacy Volunteers 318-869-2411 www.shreveportliteracy.org Louisiana Senior Medicare **Patrol Program** AdviseWell, Inc P.O. Box 2228 Gonzales, LA 70707 877-272-8720 www.stopmedicarefraud.org

Volunteers help Medicare and Medicaid beneficiaries prevent, detect and report health care fraud.

Ninna's Road to Rescue www.roadtorescuela.org

Red River Revel 318-424-4000 www.redriverrevel.com

Renesting Project, Inc. 318-747-5520 www.renestingprojectinc.org

Shreveport Bossier Convention and Tourist Bureau 318-222-9391 www.shreveport-bossier.org

Shreveport Bossier Community Renewal 318-425-3222 www.sbcr.us

Shreveport Bossier Rescue Mission 318-227-2868 www.sbrescuemission.com

Shreveport Green 318-219-1888 www.shreveportgreen.org

Shreveport Metropolitan Ballet shreveportmetroballet.org

Shreveport Symphony Volunteer Program 318-222-7496 shreveportsymphony.com

Shreveport Little Theatre Volunteer Program 318-424-4438 shreveportlittletheatre.com The Best of Times - Senior **Expo** volunteers P.O. Box 19510 Shreveport, LA 71149 318-636-5510 thebestoftimesnews.com

Volunteers needed to assist during health care expos and the annual Senior Day Expo at the Louisiana State Fair.

The Community Foundation – LINCC Volunteer program 318-221-0582 www.cfnla.org

The Highland Center 318-673-8440 www.highlandcenter.org

The Salvation Army of NW Louisiana 318-424-3200 www.salvationarmyalm.org/ shreveport

The Strand Theatre Volunteer Usher Corps 318-226-1481 www.thestrandtheatre.com Ushers are asked to work at least 50% of the shows, including season shows, presented shows, rentals, and concerts.

United Way of NW Louisiana 318-677-2504 www.unitedwaynwla.org

Volunteers of America - N.LA 318-221-2669 www.voanorthla.org

Volunteer Louisiana 225-342-2038 www.volunteerlouisiana.gov

Volunteers for Youth Justice 318-425-4413 www.vyjla.org

Senior Corps www.seniorcorps.org

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